

APPEALS

Written appeals may be sent to the False Alarm Reduction Unit within 7 days from first notification of a false alarm and/or false hold-up alarm. The appeal must be from the alarm user and should include the name, address, registration number and an explanation on why the alarm should be removed from the account. Supporting documentation should be sent with the appeal (i.e. police report number, dated photograph of damage).

Appeals should be sent to the following address:

Office of the Alarm Administrator
False Alarm Reduction Unit
768 Barret Avenue, Room 410
Louisville, KY 40204