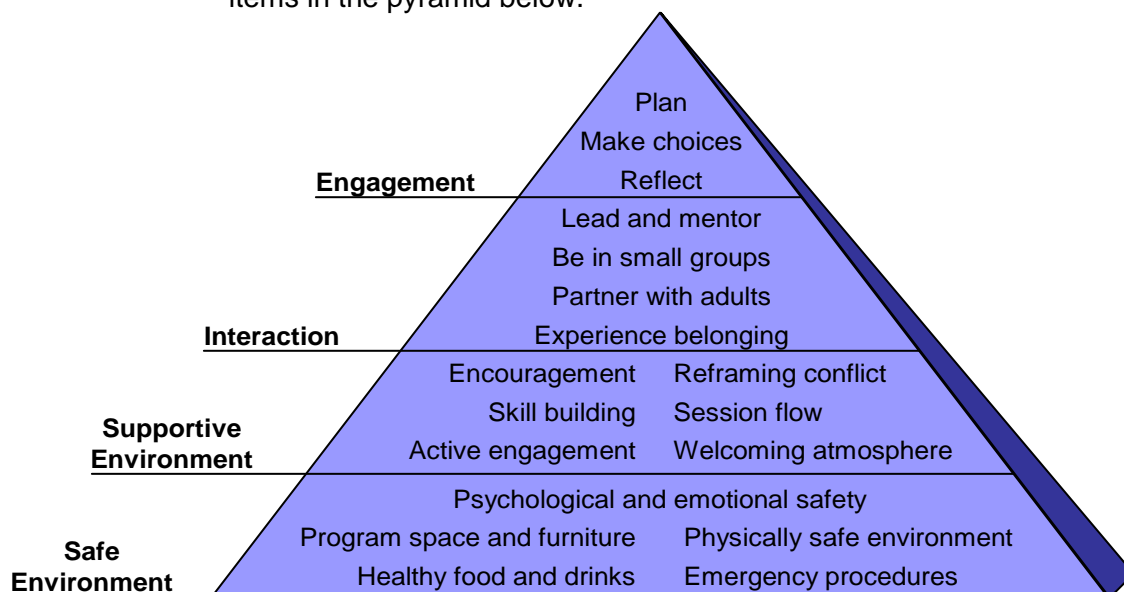
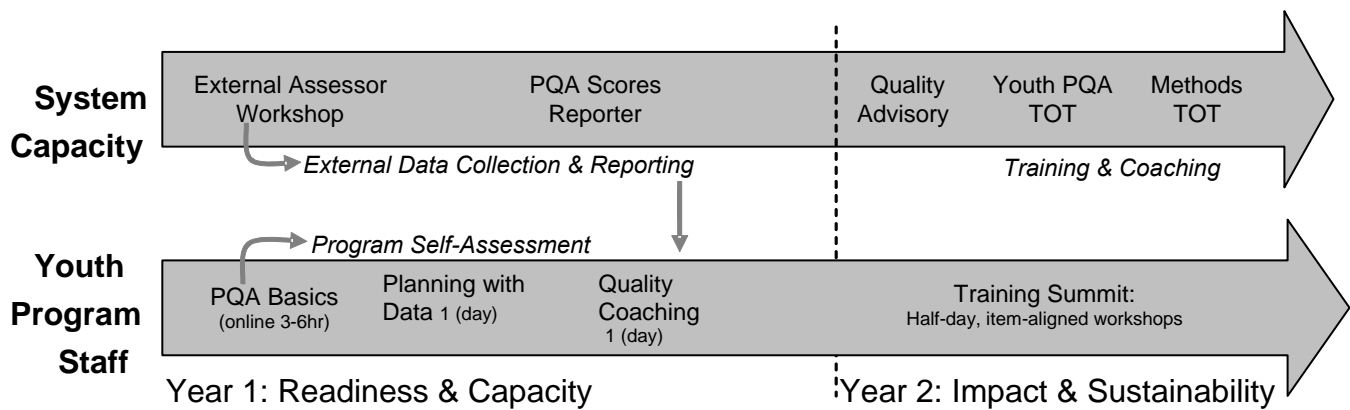


Building Sustainable Quality

In Your Youth Program and Network

The **Youth Program Quality Improvement System (YPQI)** is a comprehensive set of tools, workshops, and services for improving the quality of youth programs. **The YPQI** is built to improve *quality at the point of service*, that is, where youth, adults, and resources come together. It is built around the research validated Youth Program Quality Assessment (PQA) which contains the quality items in the pyramid below.





Phase 1: Readiness & Capacity

Introduces youth program staff to self-assessment and using data to improve program quality, and builds network capacity to collect rigorous external data.

External Assessor Workshop (online 3-6 hr, ~3 hr practice using the tool, 2-day live*) – Prepares participants to be endorsed external Assessors. It consists of the PQA Basics online, a chance for participants to practice using the Youth PQA at a youth program, and a 2-day live reliability workshop. Participants who successfully achieve acceptable levels of reliability through a video scoring process become “High/Scope Endorsed Assessors” and are able to collect research quality data. *\$400/person*

PQA Basics (online 3-6hr, or 1-day live*) – Prepares participants to conduct program self-assessment. Online course is self-paced with instant enrollment. *\$120 per person live or online*

PQA Scores Reporter (online tool) – The online PQA Scores Reporter makes using the Youth PQA easy! Youth Program Directors can enter self-assessment scores, enter scores for multiple observations, and generate automatic reports containing all the scores from within your organization! Network users can generate automatic reports for all the programs in your network! *\$120 one-year site license; network pricing varies*

Planning with Data (1-day live*) – A popular workshop for program managers who have an external PQA report available for their program. Participants consider the realities of change initiatives and make improvement plans based on their program quality data. *\$120/person*

Quality Coaching (1-day; Prereq: YPQA Basics, Planning with Data) – Prepares program managers to support direct staff during the self-assessment process and during the staff attempts to change their performances with youth. *Cost=\$120/person**

Phase 2: Impact & Sustainability

Deepens impact with a la carte training workshops and quality coaching. Training of Trainers (TOTs) are optional and may occur after year 2.

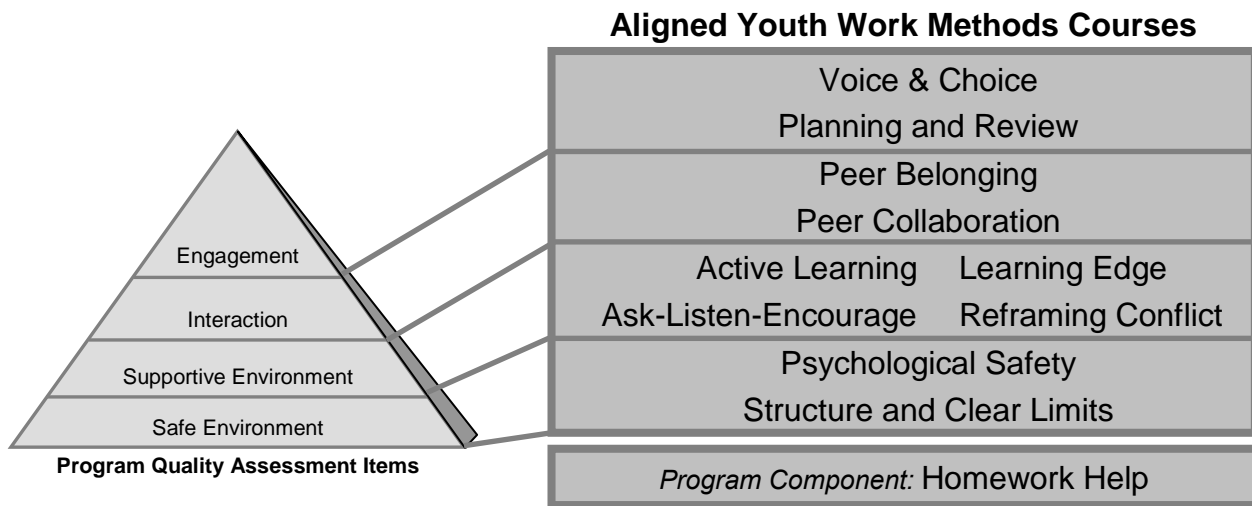
Training Summit (multi-day summit comprised of half-day workshops – length varies) – The Training Summit consists of 2-3 hour, item-aligned workshops. YPQI participants can select to attend workshops which fit their assessed areas of improvement. See page 4 for more information. *Cost=\$60/person/workshop**

Quality Advisory (2-day; Prereq: Endorsed Assessor status) – Prepares system consultants with strategies for helping other administrators and program managers successfully engage in the YPQI improvement process. Participants must be Endorsed PQA Assessors. *Cost=\$240/person**

Youth PQA Training of Trainers (2-day; Prereq: Endorsed Assessor status) – Prepares participants to train others in Youth PQA related workshops including Youth PQA Basics and Planning with Data. Participants must be Endorsed PQA Assessors. *Cost=\$399/person**

Youth Worker Methods Training of Trainers (4-week online; 3-day residential; 1-week online) – Our most intensive training prepares participants to lead the item-aligned workshops described in the training summit above and on page 4. The Methods TOT begins with 4 weeks of online coursework comparable to a college-level course. Participants should expect to spend 3-4 hours per week considering youth work and adult learning concepts and completing assignments. Participants then attend a 3-day residential intensive workshop. The TOT culminates in a final online week. Participants receive a thick guidebook with training agendas for all the item-aligned workshops. These workshops can be combined into multi-day trainings that can be independent of the Youth PQA, though we do not recommend it. Due to the rigor of the course, participants are required to go through an application process. Training experience is highly recommended. *Cost=\$1099/person + Participant room & board*

Note: All live workshops have a 12-person minimum and require host to reimburse travel costs.



These 2- to 3-hour workshops are aligned with the items of the Youth PQA found in the pyramid. After a program participates in year 1 of the YPQI, a training summit may be put together with the half-day workshops as building blocks. These workshops may take place for a network or a program.

Training Summit

Voice & Choice – Providing young people with authentic, meaningful choices is a hallmark of truly engaging environments. This workshop is focused on providing meaningful choice within activities and voice within the youth program itself.

Planning and Reflection – The planning and reflection process, central to the High/Scope approach for every age, can turn a fun activity into a powerful learning experience! Participants learn how to support youth in planning, implementing, and evaluating activities and projects.

Peer Belonging – This lively workshop introduces participants to numerous community-building and relationship-building activities.

Peer Collaboration – This workshop addresses youth’s interaction in groups—both the cooperative learning environment and leadership opportunities.

Active Learning – Introduces the remarkable benefits of providing opportunities for youth to actively explore materials and ideas. The workshop introduces the “ingredients” of active learning as well as methods for creating high-impact, active environments.

Learning Edge – How do you set the bar high for youth and help them exceed their expectations? This workshop is about working closely with youth to find their learning edge and helping them experience just the right amount of challenge.

Ask-Listen-Encourage – Introduces a method for building supportive, youth-centered relationships. The workshop prepares participants to ask lots of effective questions, to listen actively to youth, and to encourage youth by tapping their intrinsic motivation.

Reframing Conflict – Helps participants consider an approach in which adults support youth in solving their conflicts and problems.

Structure and Clear Limits – How do you prevent chaos in a youth environment without stifling youth’s positive energy? This workshop introduces methods for setting clear limits and a productive program structure.

Psychological Safety – Safety is the foundation for a successful youth environment. Participants consider all the aspects of safety, many of which are often disregarded.

Note: All live workshops have a 12-person minimum and require host to reimburse travel costs.

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Additional Materials and Services

Products and services to help make improvement work at your site

Youth PQA Handbook – The Handbook contains detailed descriptions of each item and scoring scenarios.

Quality Matters Presentation (from 1 hour to 1 day) – A High/Scope Specialist will come and present to decision-makers about building a quality improvement system. The visit can take whatever form is most effective for your group, such as a short meeting, a long meeting, or a series of meetings, each targeted to the audience. *Cost varies.*

System consulting – A High/Scope Specialist will share our vast improvement system-building experience with you to help you build yours. Form B (organizational policies & procedures assessment) customization is also available. *Cost varies.*

Data Services – High/Scope offers data services for networks and individual sites. *Cost varies.*

Youth Worker Essentials (3-day live) – This 3-day workshop is aligned with the YPQI but can also stand alone as a comprehensive youth development training workshop. The course is designed to give youth workers real strategies they can take away and use. Participants learn useful interaction strategies such as questioning and listening techniques, and proven methods for putting engaging youth activities together.

Note: All live workshops have a 12-person minimum and require host to reimburse travel costs.

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