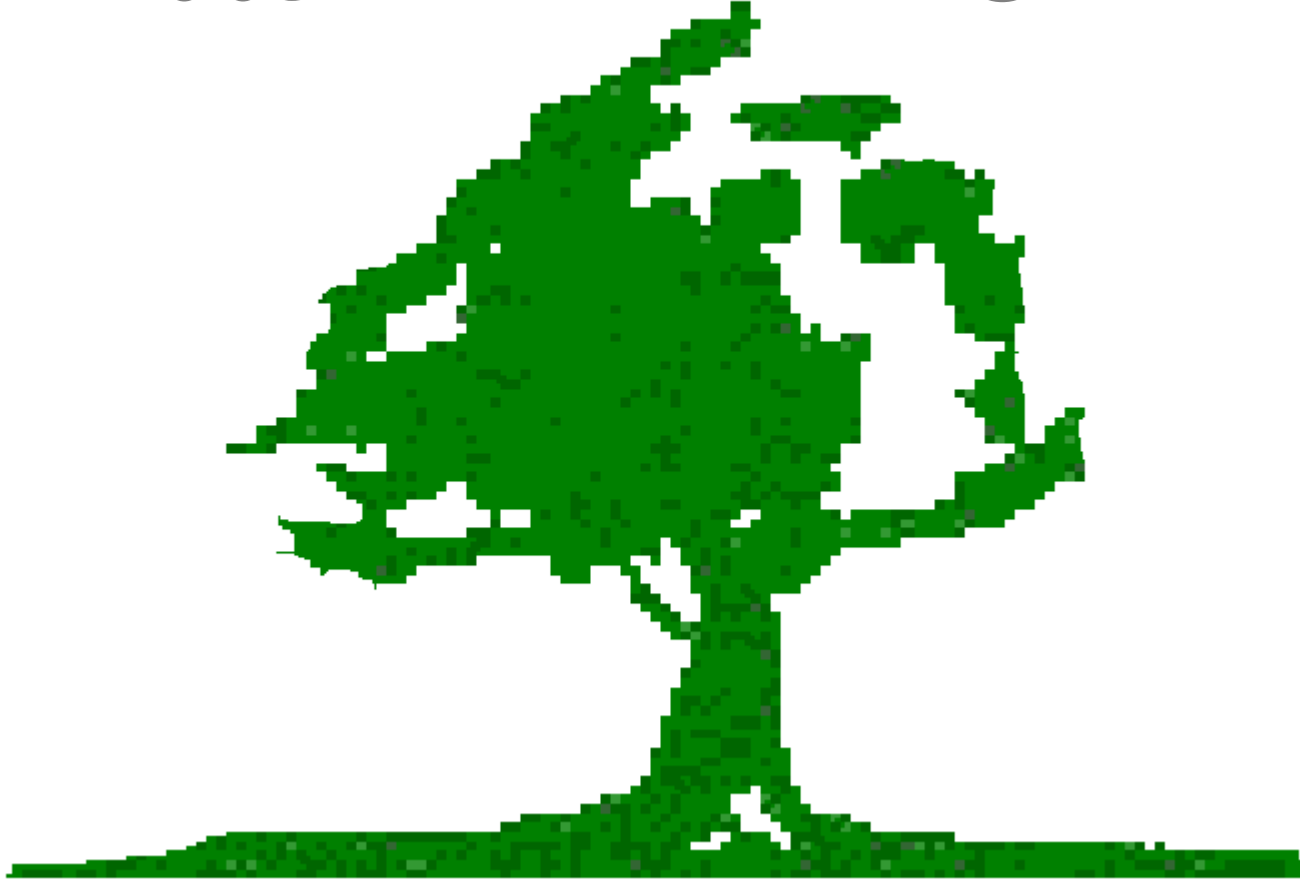
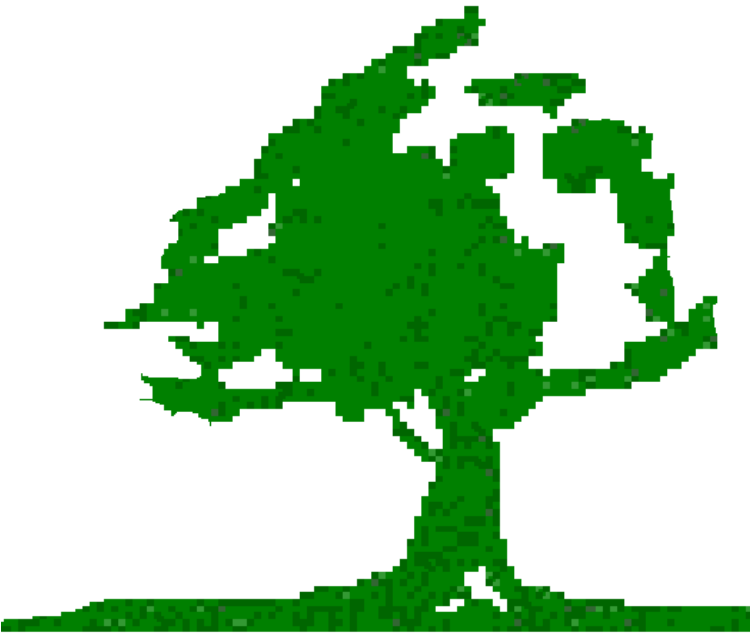


NEIGHBORHOOD PLACE 2005 DATA REPORT



**A compilation of service and survey data as it relates to the Goals of
Neighborhood Place produced by the Outcomes/Trends Committee**

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- NP Areas
- NP Goals
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- Client Satisfaction Surveys
- Staff Collaboration Surveys

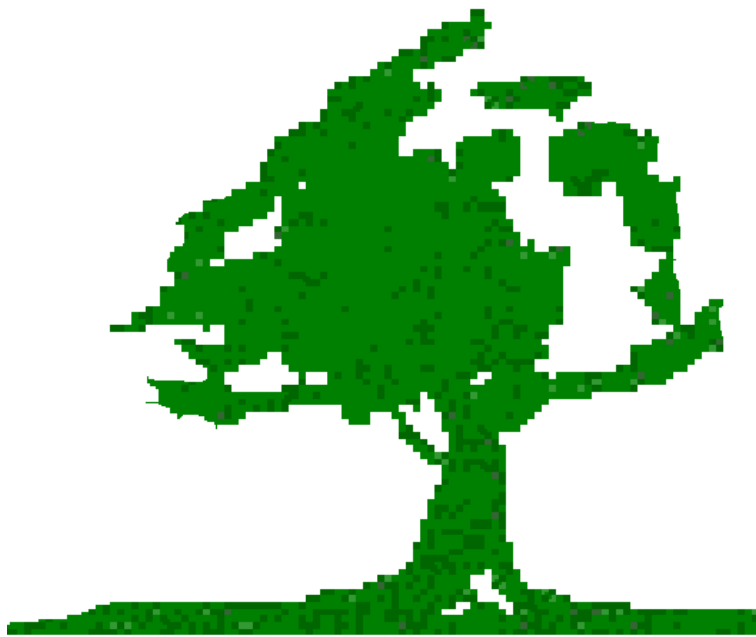
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NP Partners and Outcomes/Trends Committee Members



Welcome to Neighborhood Place



The Place for Family Services!

**Working together to provide health,
education, and human services for
children and families.**



<http://www.neighborhoodpl.org/>

Neighborhood Place Areas



Three sites also have satellite locations:

- BOH (L&N and Algonquin)
- SJ (Fairdale and Valley)
- First (TJ and Liberty)

*For planning purposes, 810 Barret is subdivided into three sections:

- Inside Waterson - IW
- Northeast - NE
- Southeast - SE



Neighborhood Place Goals

**For those who access our services,
Neighborhood Place works to:**

- Improve economic self-sufficiency among families.
- Improve the health status of mothers and babies.
- Reduce violence within families.
- Improve the level of student success.

In addition, we strive to:

- Provide citizens with timely access to an array of services;
- Provide services that are coordinated; and
- Work in concert with communities.



Neighborhood Place Data Collection Tools

- **Client Self-Assessment Form** — collected daily from participating clients coming to Neighborhood Place for services.
- **Partner Agency Data** — collected throughout the year within each agency and then shared through the Outcomes/Trends Committee.
- **Client Satisfaction Survey** — collected annually at each Neighborhood Place site, during a specified time period.
- **Staff Collaboration Survey** — collected annually from Neighborhood Place staff members, during a specified time period.



Overview of Clients and Staff

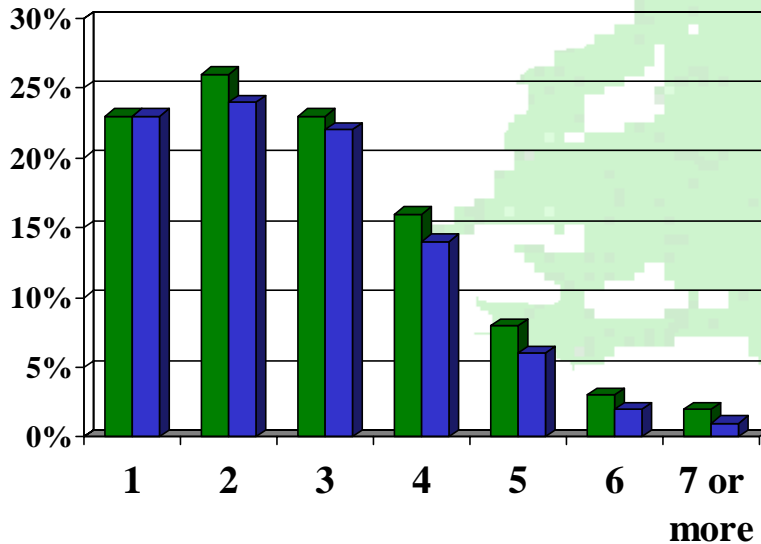
- **Client Facts (Self-Assessment)**
- **Client Satisfaction Surveys**
- **Staff Collaboration Surveys**



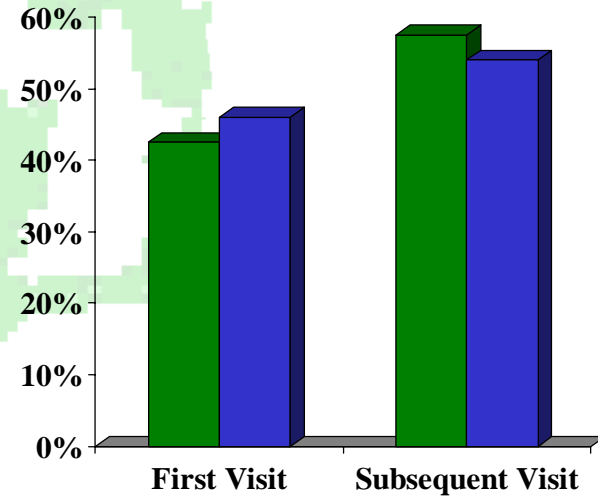
Client Facts

Clients Completed **27,634** Self-Assessment Forms from July 2004-June 2005

% of Number in Household



% of Type of Visit



■ 2003-2004 ■ 2004-2005

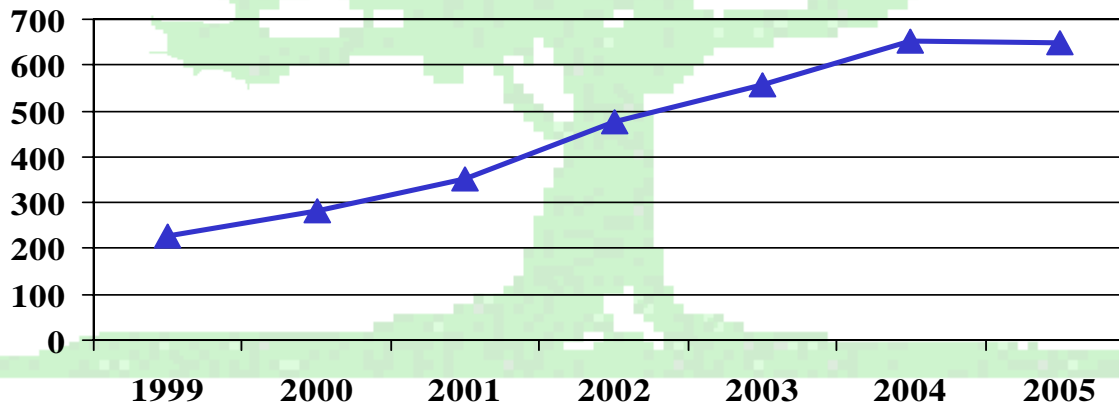


Although clients are asked as they enter Neighborhood Place, some choose not to complete a self-assessment form. However, this data is viewed as just one of many tools that help to depict the reasons clients come to NP for assistance.



Client Satisfaction Surveys

Client Satisfaction Snapshot	1999	2000	2001	2002	2003	2004	2005
Easy to get to NP	90%	93%	93%	94%	97%	97%	96%
Hours convenient	93%	92%	94%	96%	98%	95%	96%
Lobby comfortable	93%	92%	95%	98%	99%	96%	94%
Services explained	89%	90%	91%	90%	96%	97%	95%
Input in decision-making	86%	88%	80%	87%	91%	90%	84%
Would recommend NP	92%	95%	90%	97%	97%	98%	97%
Annual average rating	91%	92%	91%	94%	96%	96%	94%



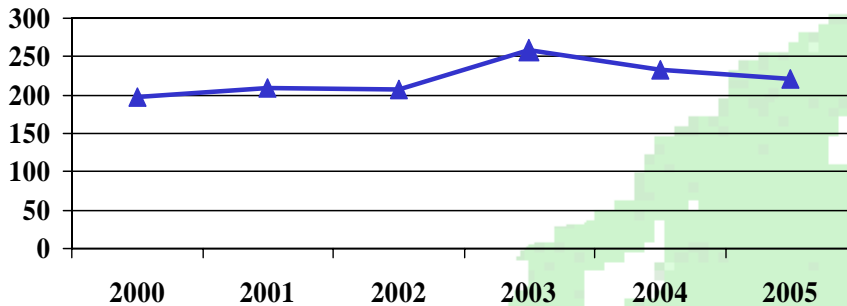
—▲ Participation Levels by Fiscal Year



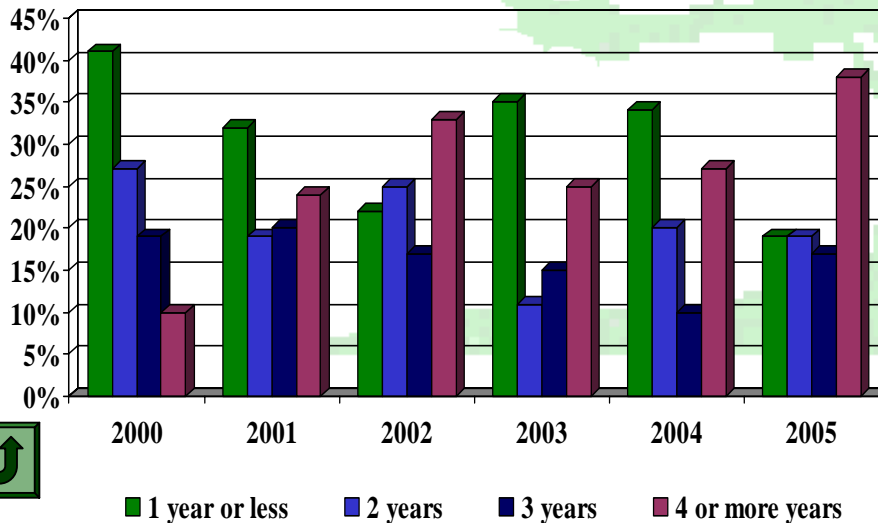
Staff Collaboration Surveys

Neighborhood Place staff are surveyed annually in order to determine team functioning and training needs.

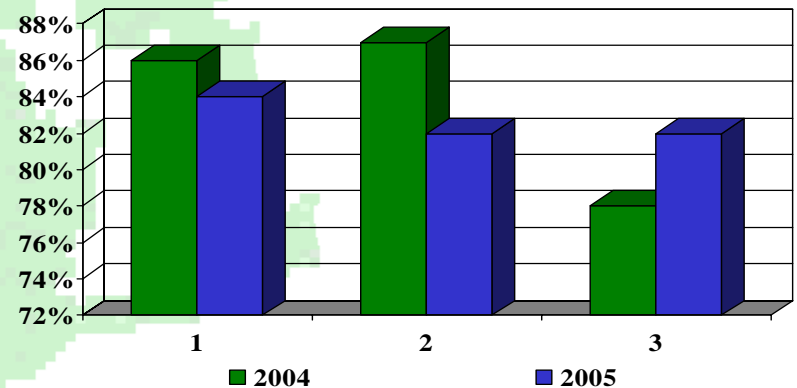
Staff Participation Trend Data



% of Length of Service



% of Collaboration Responses



1. Understand all services offered through NP
2. Have access to eligibility information
3. Understand roles and connections



Economic Self-Sufficiency

Defining the Issues

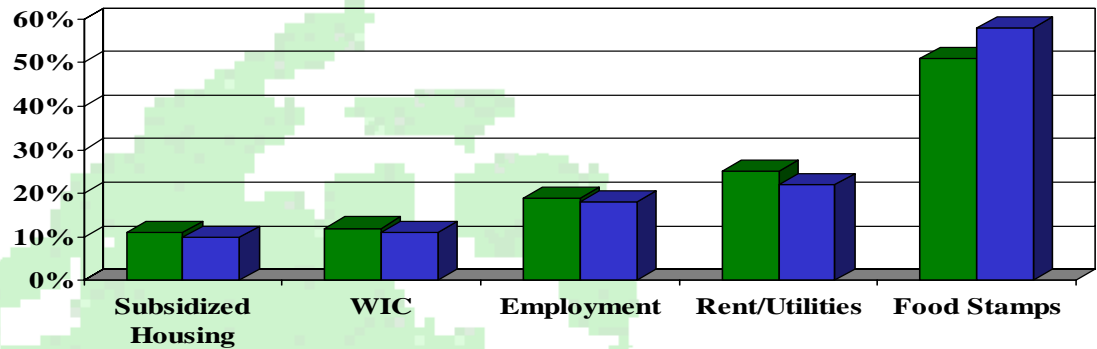
- **Client Service Information**
- **Income Maintenance Programs**
Caseload Trends
- **Free/Reduced Lunch Program**
- **Financial Assistance Requests**
- **Financial Crises**



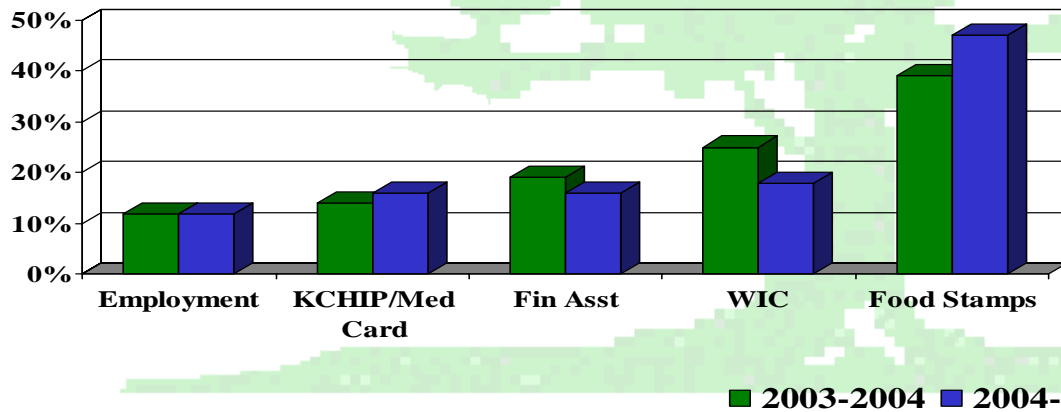
Client Service Information

Within the self-assessment form, the client is asked to read a series of statements and mark the services they feel their family needs.

% of Most Requested Services



% of Most Provided Services/Referrals



During consultation with a staff member, other services/ referrals may be identified.

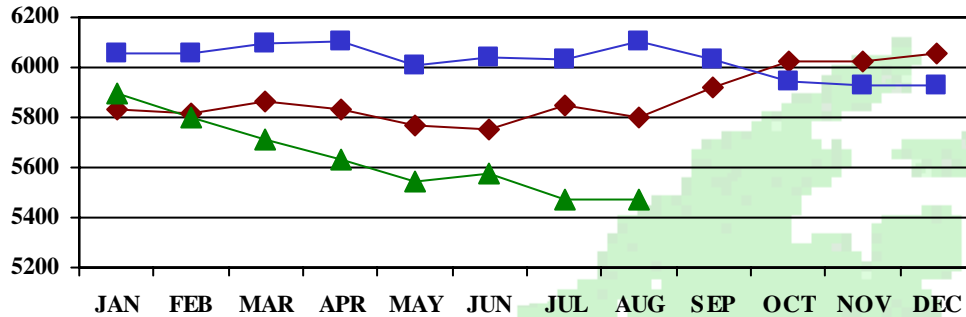


■ 2003-2004 ■ 2004-2005



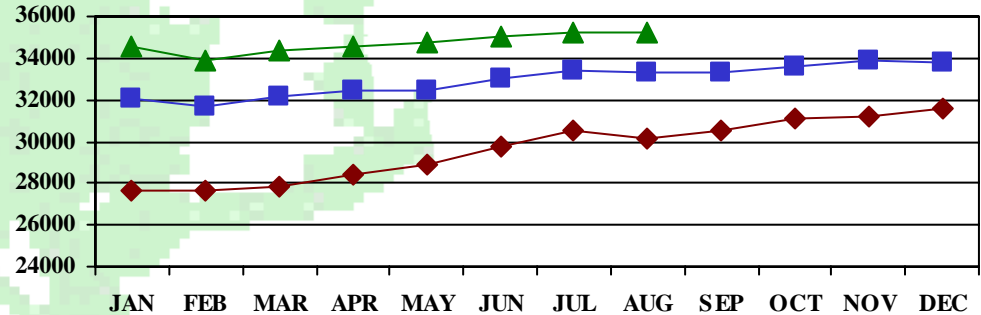
Income Maintenance Programs Caseload Trends

KTAP Trend Data

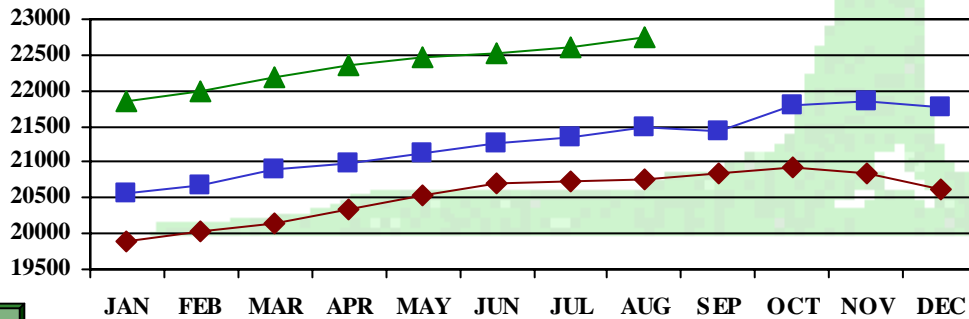


Kentucky Cabinet for Health and Family Services' Family Support Teams provide KTAP, Food Stamps and Medicaid services to NP clients

Food Stamp Trend Data



Medicaid Trend Data



◆ 2003 ■ 2004 ▲ 2005

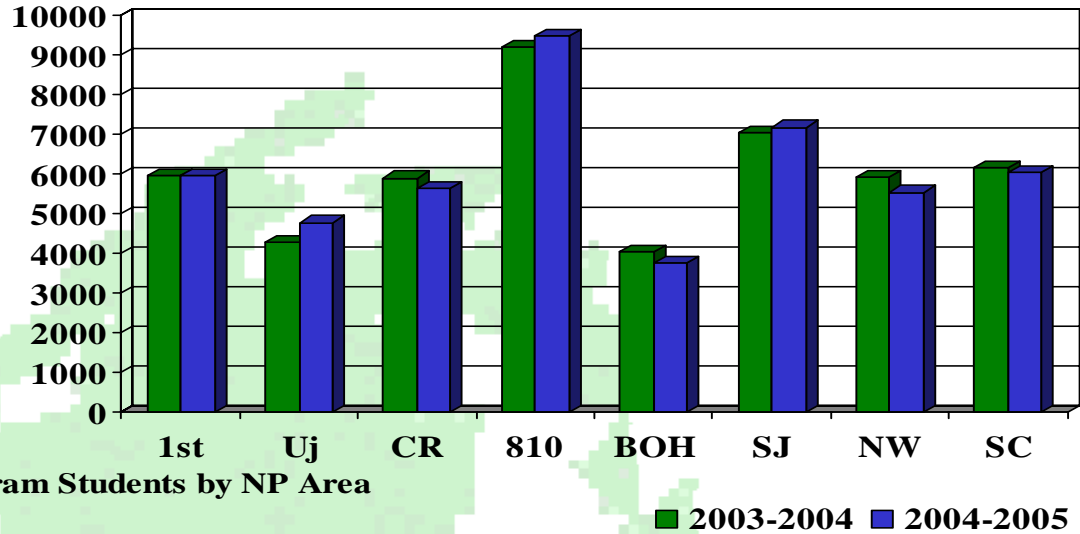


Date Provided by Kentucky Cabinet for Health and Family Services

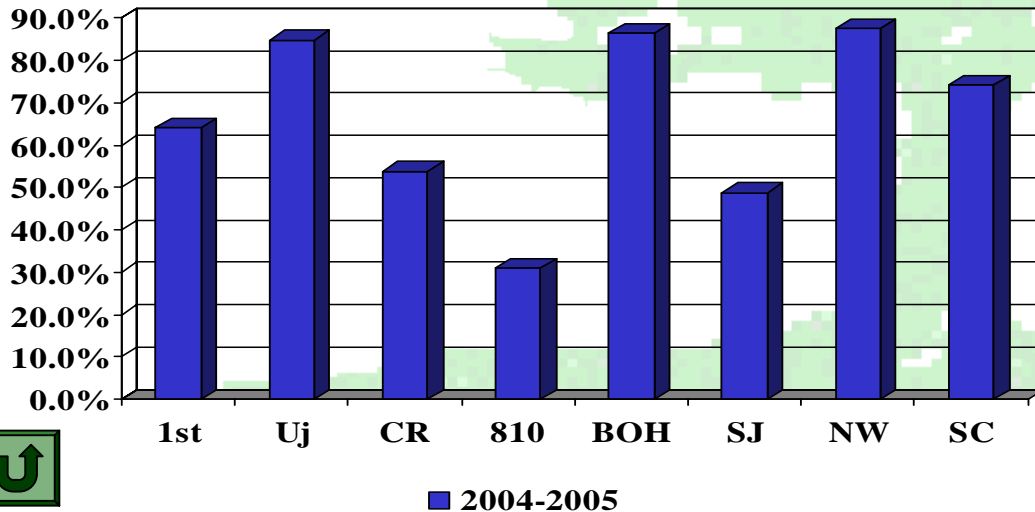


Free/Reduced Lunch Program

Jefferson County Public School Students Participating in Free/Reduced Lunch Program by NP Area



% of Free/Reduced Lunch Program Students by NP Area Enrollment

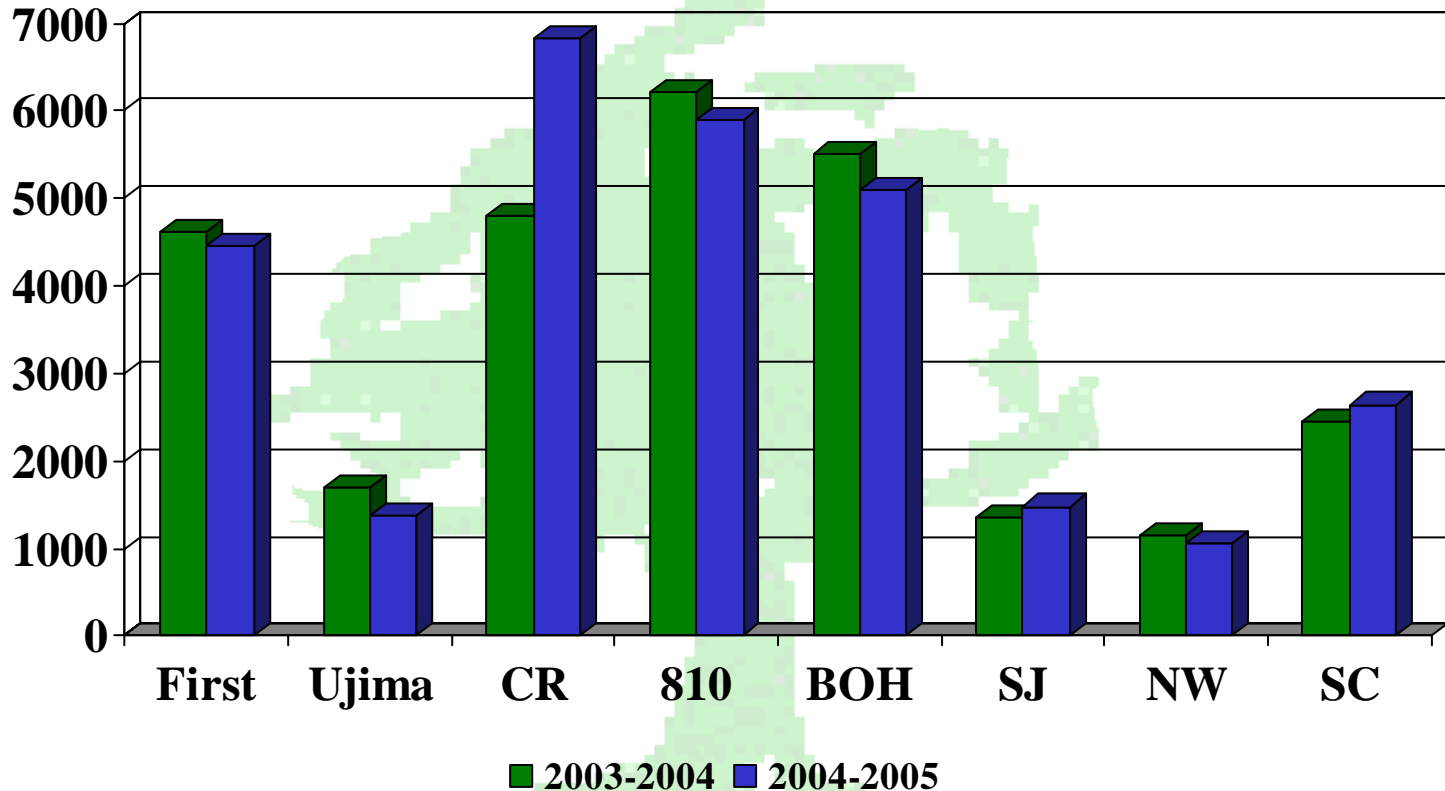


51.2% of Enrollment for 2003-2004

54% of Enrollment for 2004-2005



Financial Assistance Requests



N = 27,783 for FY 2003-2004

N = 29,395 for FY 2004-2005.
 This represents a 5.8% increase
 in requests over the previous
 year.

Additional requests are received through the central office
 of Louisville Metro Human Services, some of which are
 referred to NP – these are not included in the graph above.



Data Provided by
 Louisville Metro
 Human Services



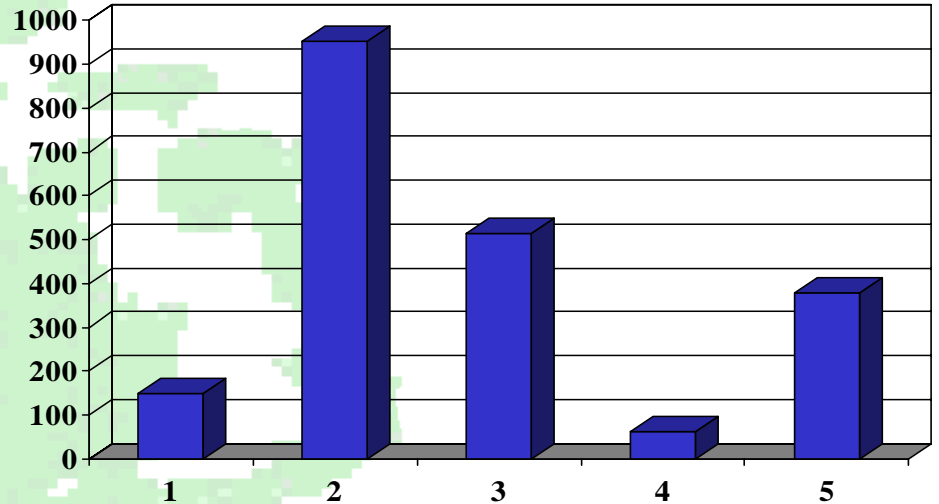
Financial Crises

Requests for financial assistance from Louisville Metro Human Services are coded by crisis.

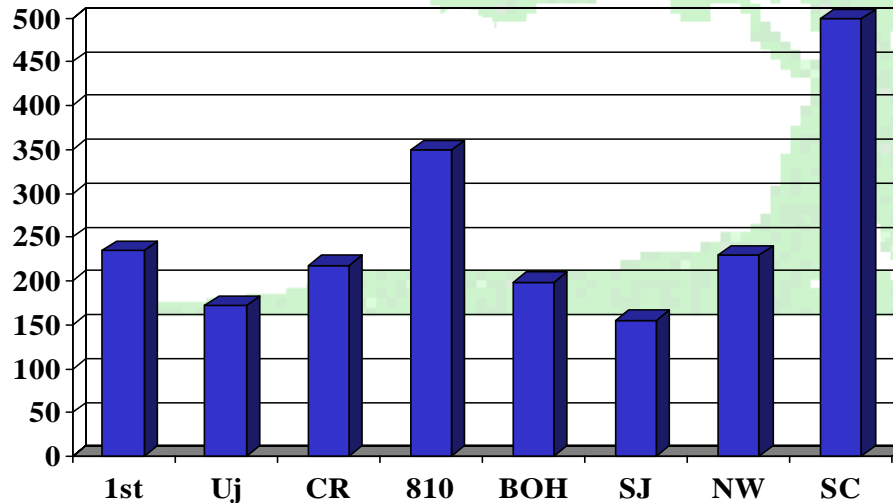
The graph on the right compares the following:

1. Loss of Earnings from Family Member
2. Loss of Employment
3. Loss of Income/Support due to Illness
4. Loss of Child Support Income
5. Other Crisis

Families by Financial Crisis



Families by NP Site



N = 2055 for 2004-2005

The graph on the left looks at those same families by NP site.



Data Provided by
Louisville Metro
Human Services

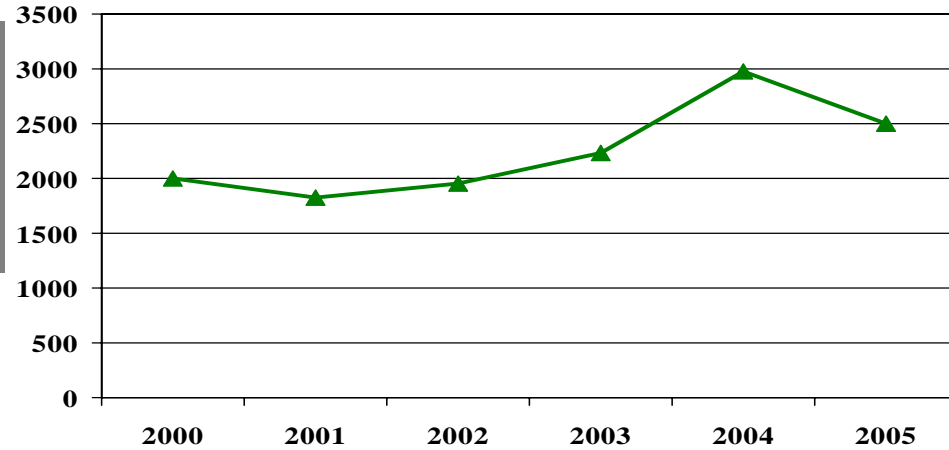
Economic Self-Sufficiency NP Interventions

- **Emergency Financial Assistance**
- **Child Care Assistance**
- **Employment Services**
- **Homeless Assessments**



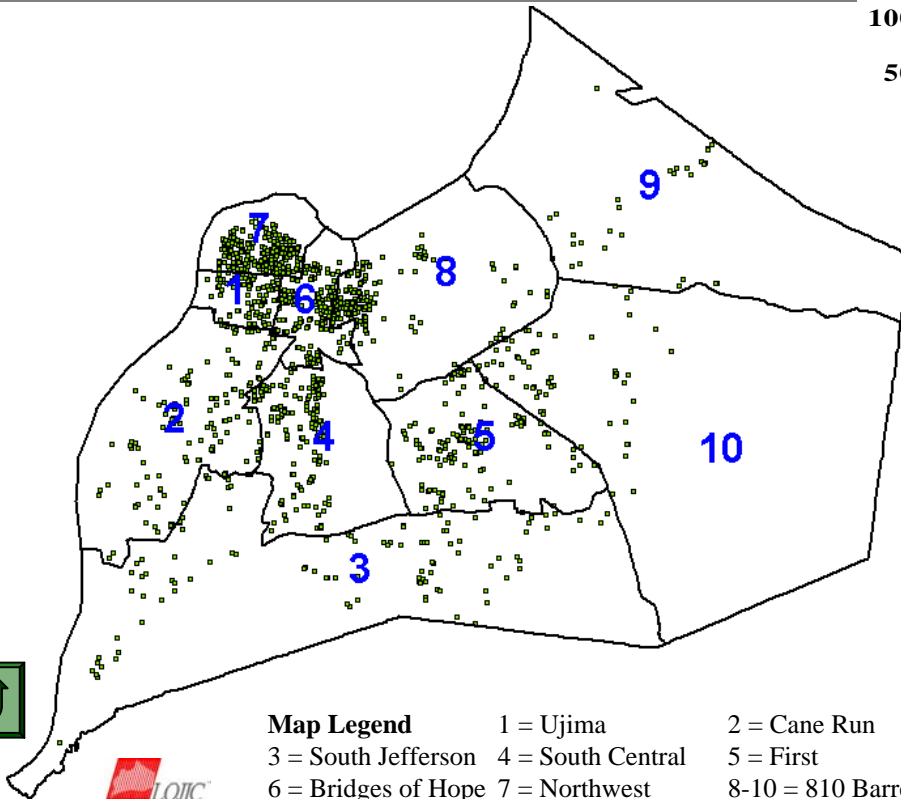
Emergency Financial Assistance

N=2495 for FY2004-2005; Map shows 1478 matched unique addresses for those who received financial assistance from Louisville Metro Human Services. There were an additional 220 families who received assistance but resided at duplicated addresses. Geocoding errors account for the remaining unmatched addresses.



▲ #Families Receiving Assistance by Fiscal Year

The reduction in the # of families receiving financial assistance for 2005 was due to necessary policy changes in the eligibility criteria in order to stay within the emergency financial assistance budget. The prior year's eligible families receiving financial assistance had increased significantly and additional funds were not available for 2005.



Map Legend

1 = Ujima	2 = Cane Run
3 = South Jefferson	4 = South Central
6 = Bridges of Hope	7 = Northwest
8-10 = 810 Barret	

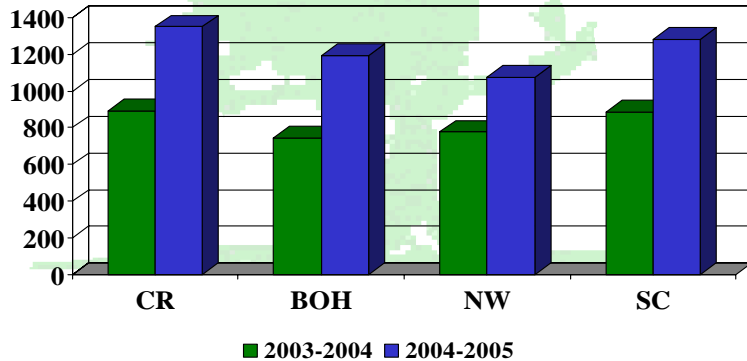


Data Provided by
Louisville Metro
Human Services



Child Care Assistance

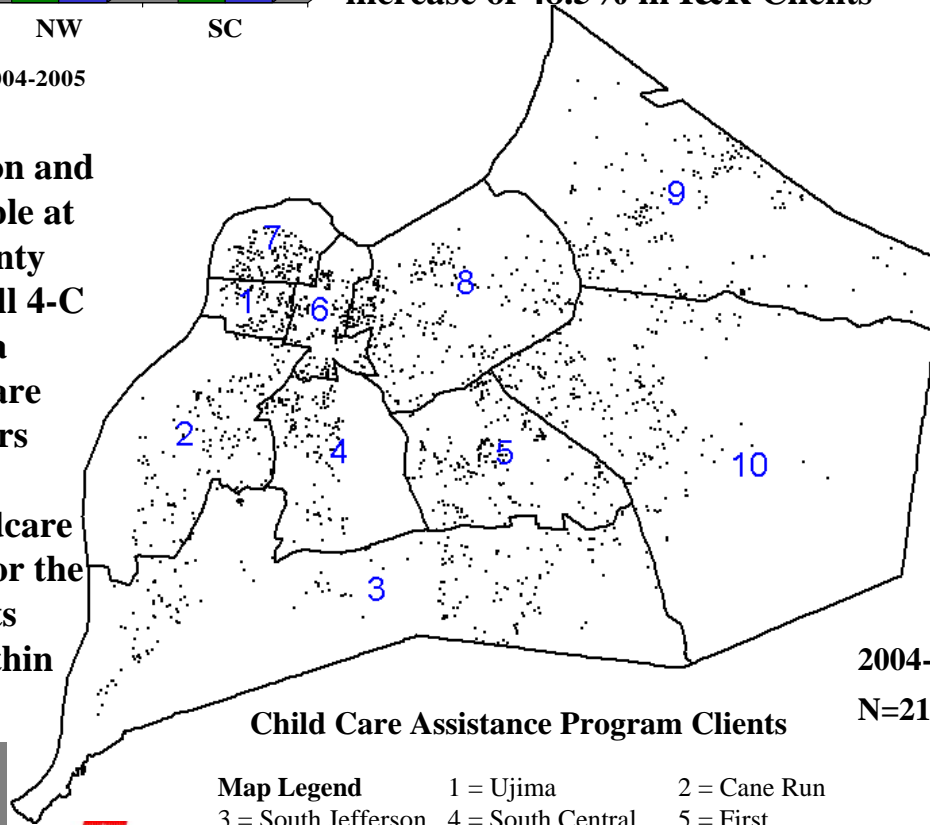
Information & Referral Clients



4-C (Community Coordinated Child Care) Graph: 4-C's staff work with parents to help find child care so that they can work or attend school. Families who earn under 150% of the federal poverty level can qualify for Child Care Development Block Grant/Tobacco Settlement/TANF funds.

N = 3298 for 2003-2004; N = 4899 for 2004-2005 representing an increase of 48.5% in I&R Clients

Map: Childcare information and referral services are available at no cost to all Jefferson County residents. Residents can call 4-C for assistance with finding a licensed or certified child care provider. In addition, callers receive materials on how to choose an appropriate childcare setting for their child and for the family. This map represents where 4-C clients reside within the NP boundaries.



Child Care Assistance Program Clients

2004-2005

N=2105*

- Map Legend**
- | | |
|---------------------|---------------------|
| 1 = Ujima | 2 = Cane Run |
| 3 = South Jefferson | 4 = South Central |
| 5 = First | 6 = Bridges of Hope |
| 7 = Northwest | 8-10 = 810 Barret |

4-Cs' main office for Jefferson County CCAP intake is located in the L&N building, which also houses the BOH satellite station. Although BOH/L&N clients have access to this service, the additional numbers reported below includes more than Neighborhood Place clients.

L&N clients:
03-04 = 5949; 04-05 = 6359

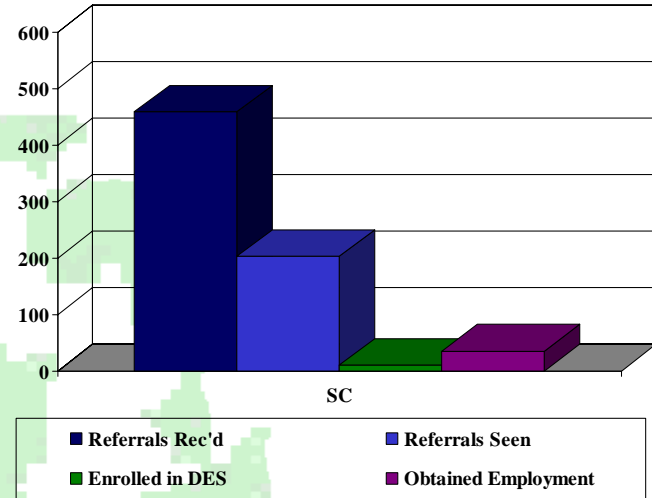
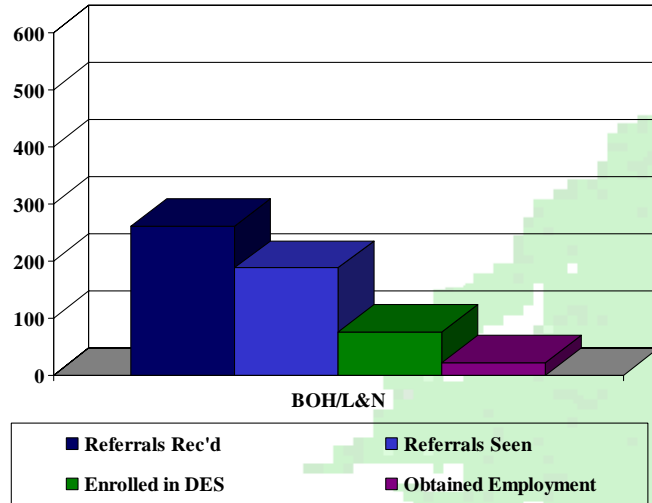
Data Provided by
Community
Coordinated Child
Care

*Does not include an additional 134 clients with unmatched addresses.

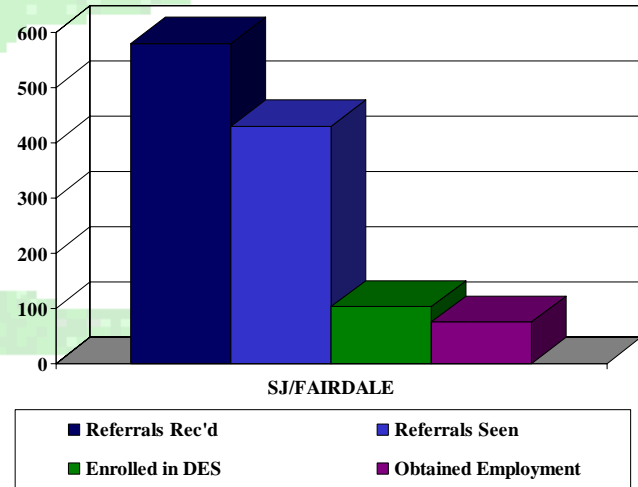


Employment Services

2004-2005



In order to address a need, Community Action Partnership Employment Services became part of the array of services offered at Neighborhood Place beginning in January 2004 and are currently provided at: South Jefferson – Fairdale; Bridges of Hope – L&N; and South Central.

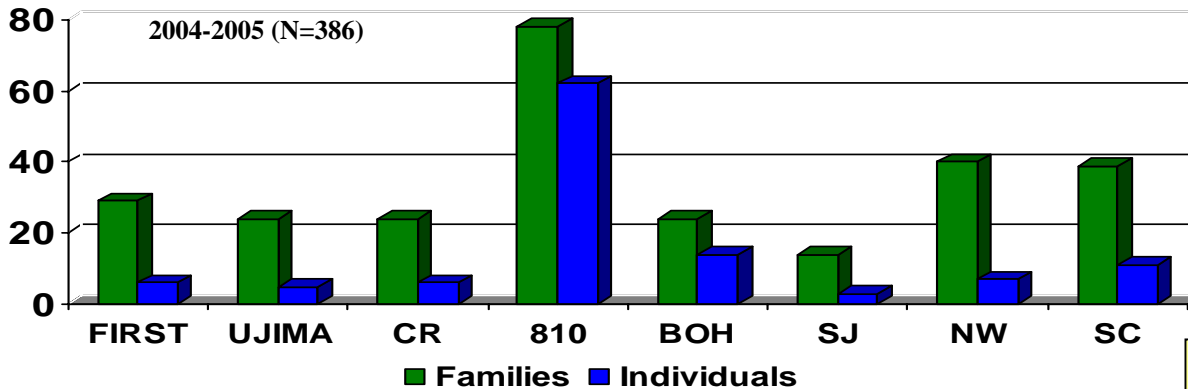


Data Provided by Community Action Partnership

DES = Department for Employment Services



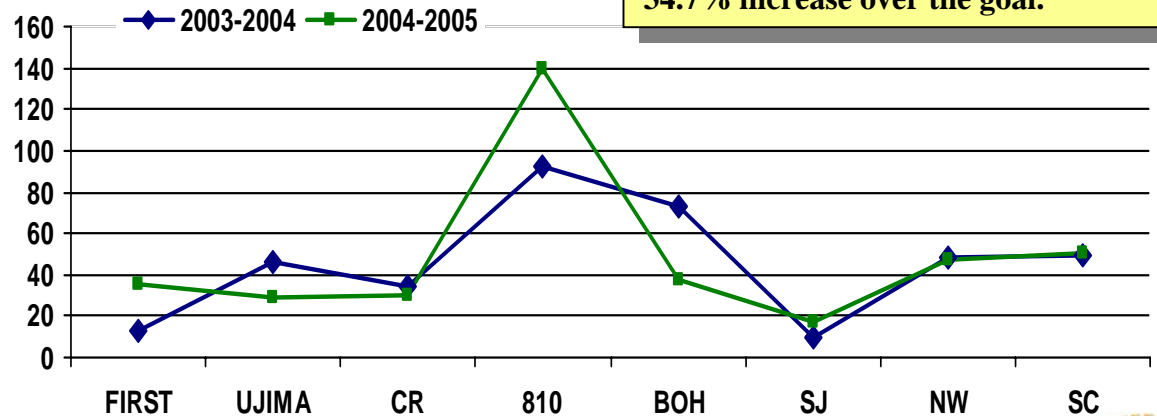
Homeless Assessments



For FY05 - Of the 272 Families who received homeless assessments, 61% were referred to Louisville Metro Human Services' Homeless Families Response Team case managers. Of those, 42% obtained housing.

For FY05, the goal was to assist 52 families in obtaining housing. The actual number achieved was 70, representing a 34.7% increase over the goal.

Between July 2004 and June 2005, a combined total of 386 assessments were conducted. This represents an increase of 5.5% over the previous year.



A federal Continuum of Care grant (Homeless Families Response Team - HFRT) provides two case managers to work with homeless families with barriers to permanent housing identified through the Neighborhood Place. They can also provide up to six months of case management to families placed in permanent housing. Some families refuse to apply for public housing and are not referred. In addition, other families who are referred choose not to contact an HFRT case manager. Individuals who receive homeless assessments are assisted by NP social workers who help to find them a place in a shelter or other available housing options.



Data Provided by
Louisville Metro
Human Services



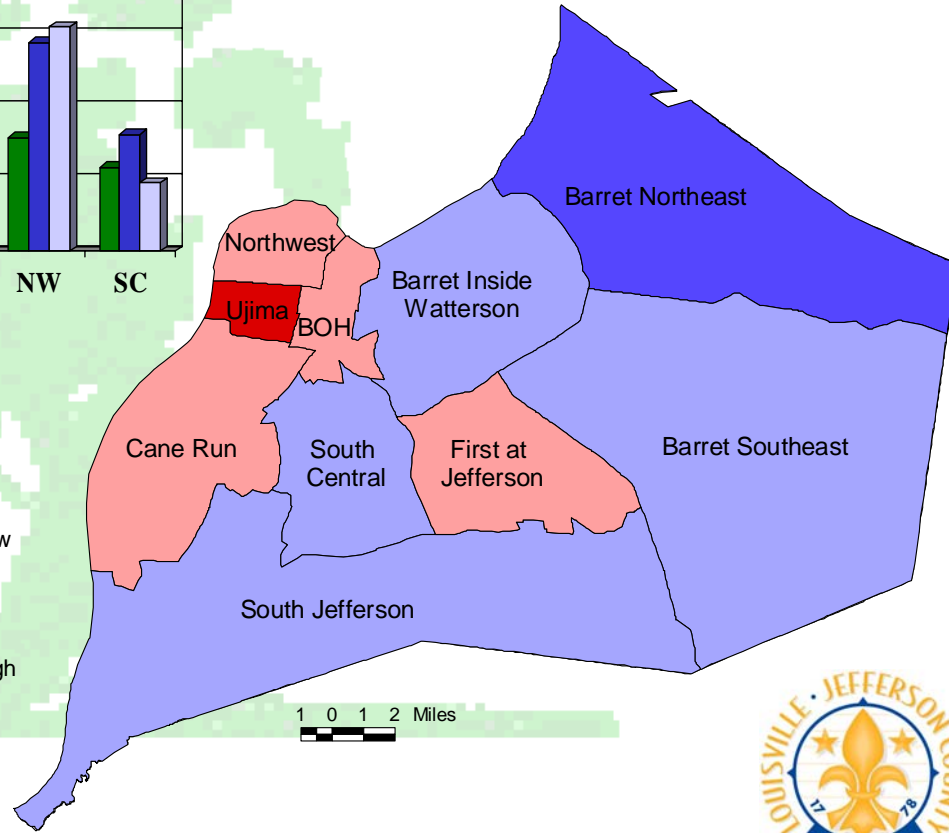
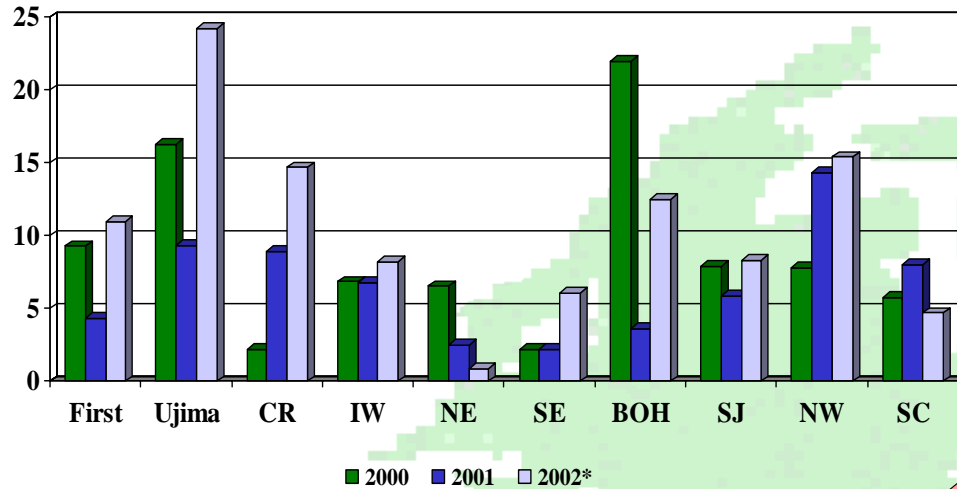
Health Status of Mothers & Babies

Defining the Issues

- **Infant Mortality Rates**
- **Low Birth Weights and Preterm Births**



Infant Mortality Rates



IW (Inside the Waterson), NE and SE are planning divisions within 810 Barret Neighborhood Place.

*Latest data available.

2002*IMR Rates



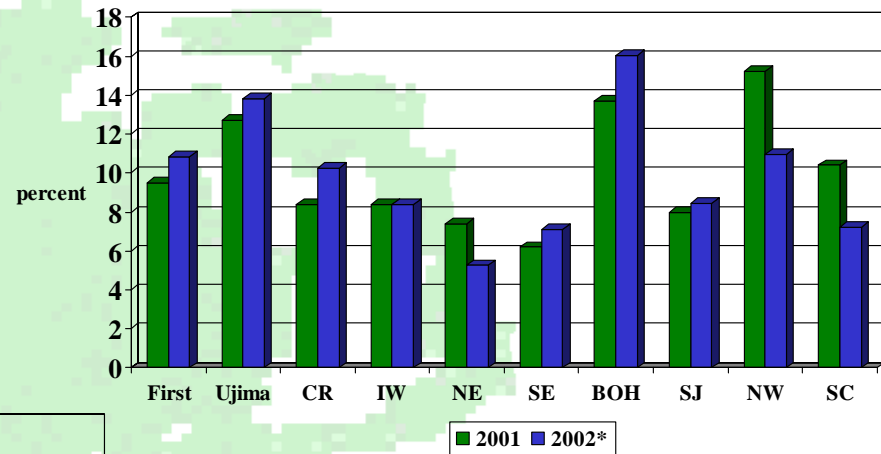
Data Provided by Louisville Metro Health Department

Infant Mortality Rate (IMR) is the number of infant deaths per 1000 live births

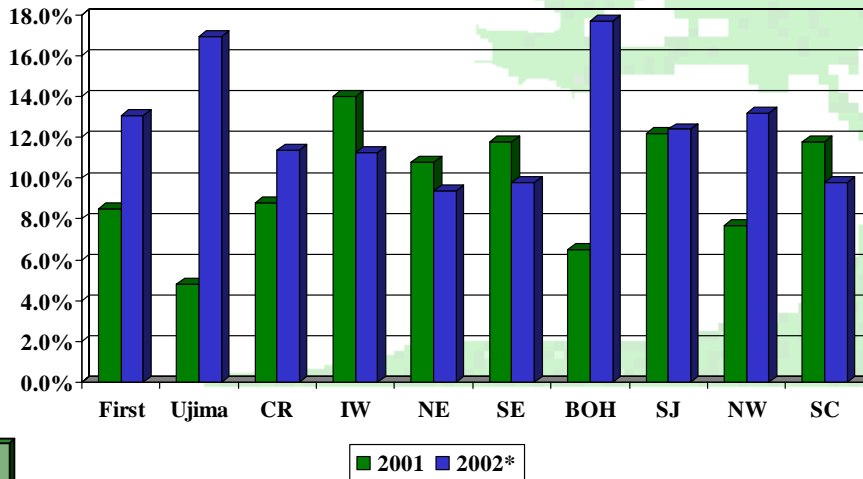


Low Birth Weights and Preterm Births

% Low Birth Weight Births by NP Area



% Preterm Births by NP Area



Low Birth Weight is defined as weighing less than 5.5 pounds.

IW, NE and SE are planning divisions within 810 Barret Neighborhood Place

*Latest data available.

Infants born before 37 weeks of gestation



Data Provided by
Louisville Metro
Health Department



Health Status of Mothers & Babies

NP Interventions

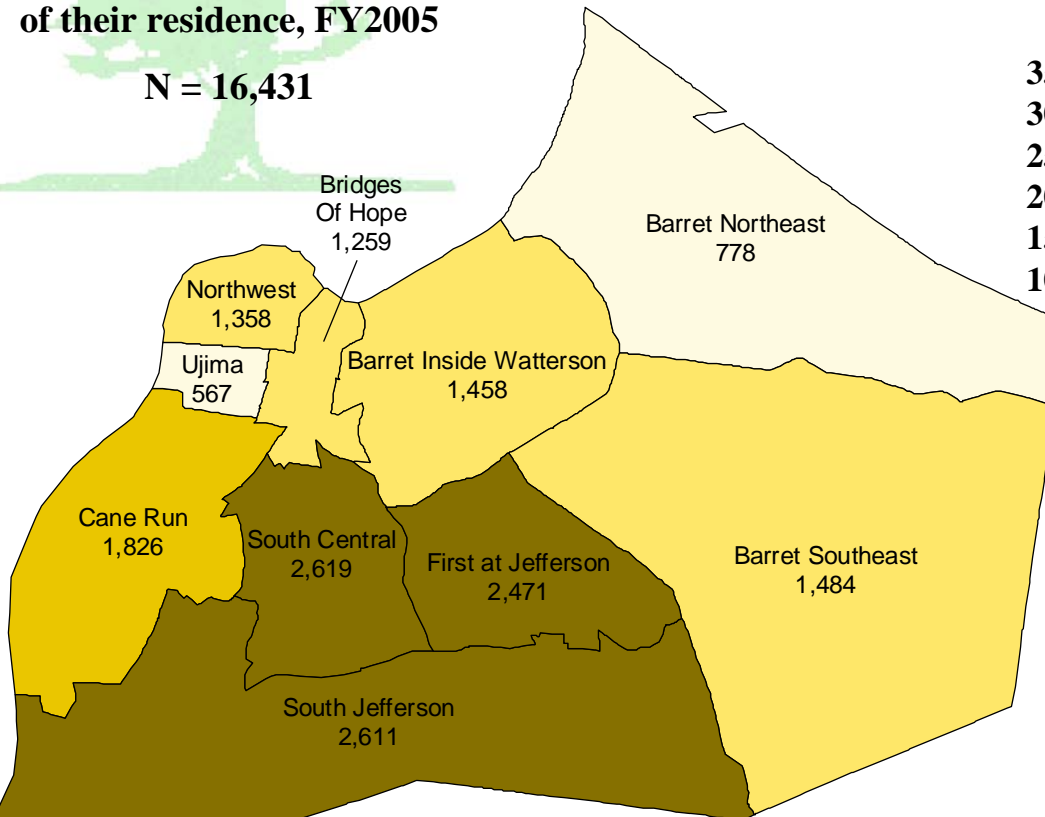
- **Women, Infants and Children Program (WIC)**
- **Report of Healthy Start Services**
- **HANDS (Health Access Nurturing) Development Services**
- **Healthy Journey for Two**
- **Childhood Lead Poisoning Prevention**



Women, Infants & Children (WIC)

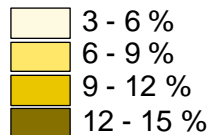
All WIC Clients by the NP Area of their residence, FY2005

N = 16,431

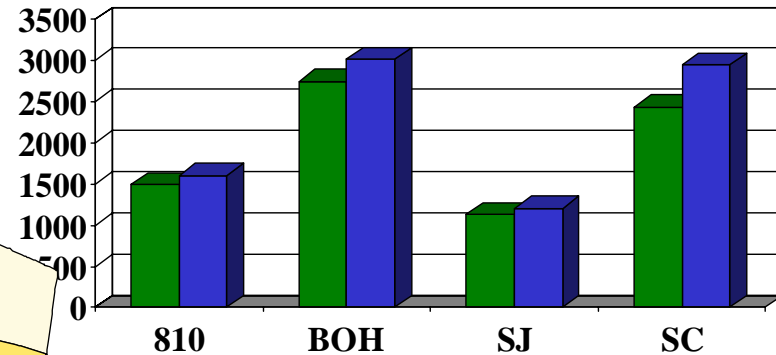


* Clients with Unmatched Addresses: 2,075

Percent of All Clients



WIC Clients Served at Neighborhood Place Locations



■ 2003-2004 ■ 2004-2005

N = 7796 for FY03-04

N = 8700 for FY04-05

In FY05, 47% of all Louisville Metro Health Department's WIC clients accessed that service through a Neighborhood Place



Data Provided by
Louisville Metro
Health Department



Report of Healthy Start Services

Case Managed Services Provided to:	
Women by Resource Mothers	2546
Women by Nurses	448
Infant/Child by Resource Mothers	1030
Fathers by Resource Persons	146
TOTAL	4170

2004

Louisville Metro Health Department's Healthy Start serves clients through three NP sites: Northwest, Bridges of Hope and Ujima. Federal funding for this program was recently awarded to continue services through 2009.

Successful results for participating families includes:

- **Zero Infant Mortality**
- **Reduction in Low Birth Weight Babies**
- **Increase in Pre-natal Care Initiated in First Trimester**
- **Increase in Preventive Care Services after Delivery**

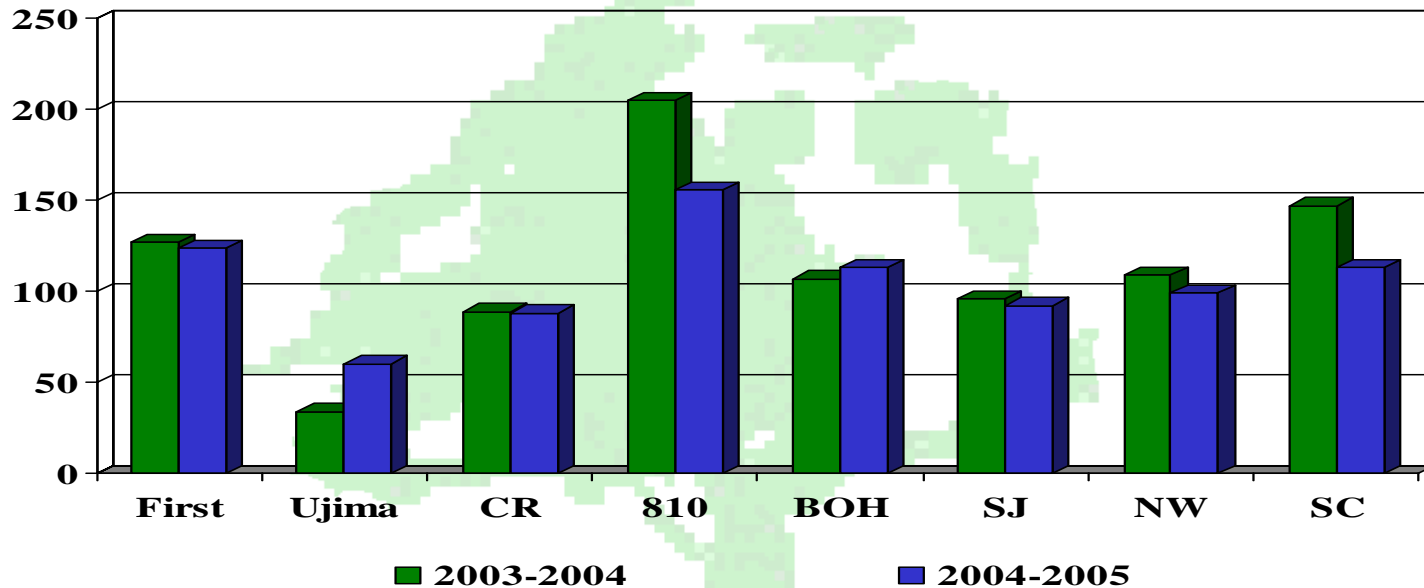


Data Provided by
Louisville Metro
Health Department



HANDS

Health Access Nurturing Development Services



Louisville Metro Health Department's HANDS is a voluntary, intensive home visitation program designed to provide support to parents during the child's first two years of life. HANDS assists first-time parents to understand child development, to build sound relationships with their children, and to access health services and other needed resources.

N= 845 Families



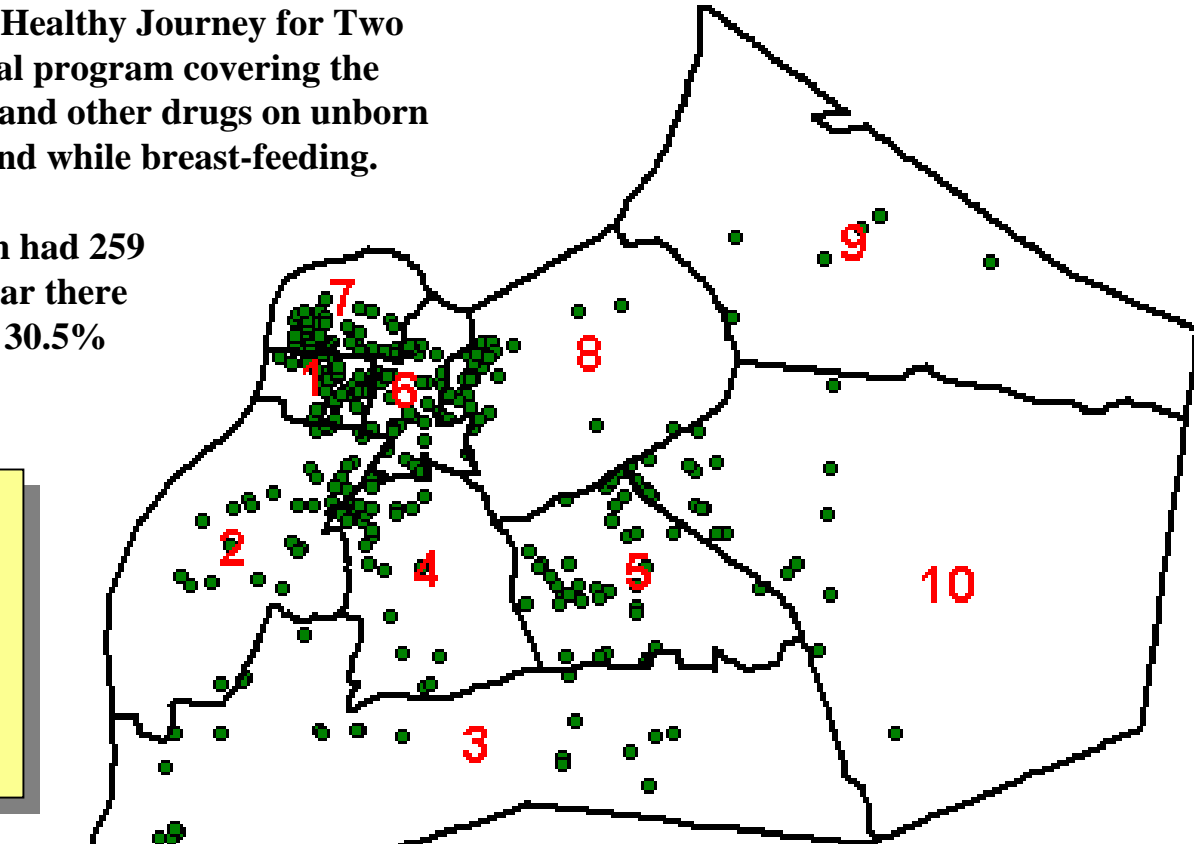
Data Provided by
Louisville Metro
Health Department

Healthy Journey for Two

Seven Counties Services' Healthy Journey for Two is a prevention/educational program covering the affect of tobacco, alcohol and other drugs on unborn child during pregnancy and while breast-feeding.

In 2003-2004 the program had 259 participants. The next year there were 338 participants – a 30.5% increase.

In 2005, Healthy Start, HANDS and Healthy Journey for Two successfully coordinated efforts to identify pregnant women who needed substance abuse intervention to improve birth outcomes.



2004-2005; N = 338

Map Legend
1 = Ujima
2 = Cane Run
3 = South Jefferson
4 = South Central
5 = First
6 = Bridges of Hope
7 = Northwest
8-10 = 810 Barret



Data Provided by

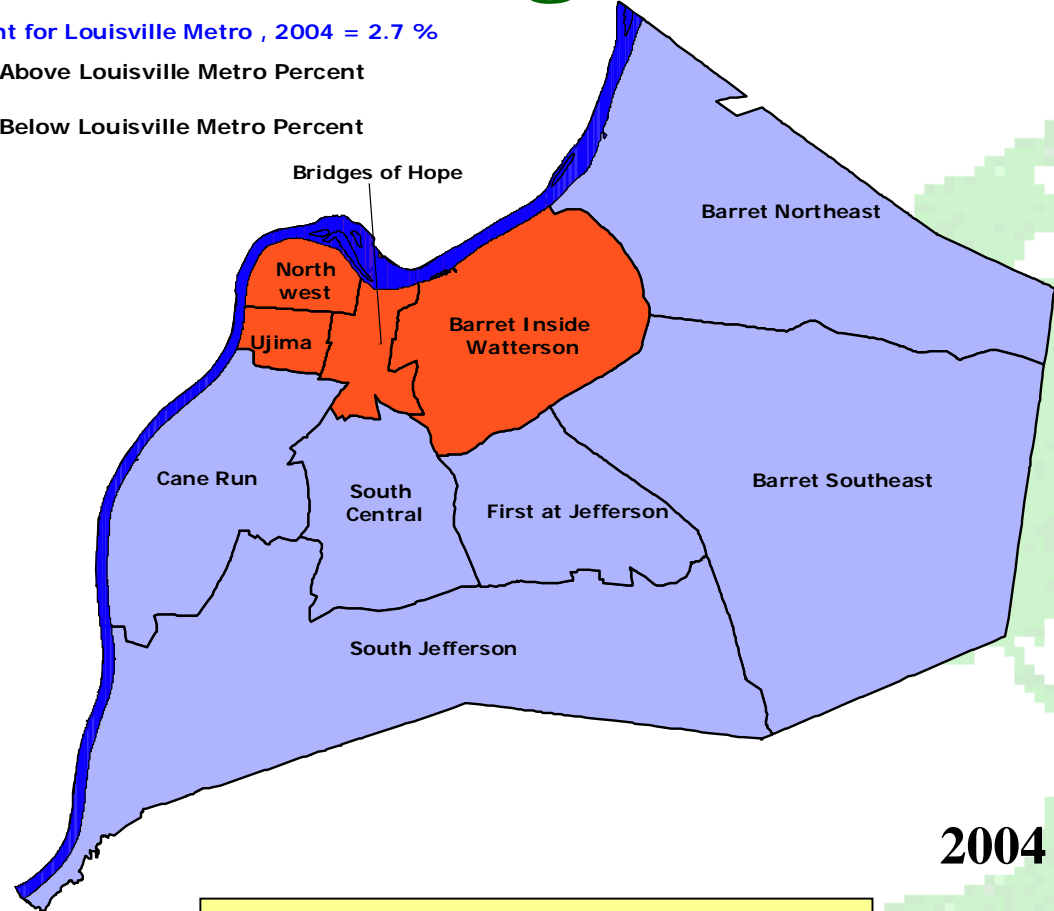
**Seven Counties
Services, Inc.**



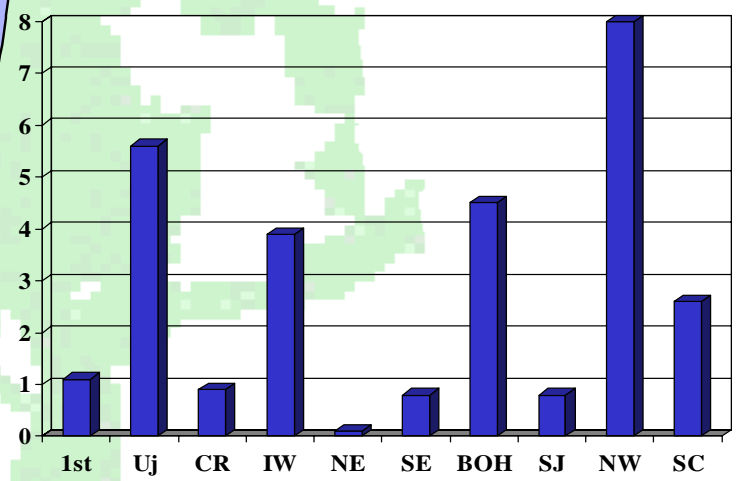
Childhood Lead Poisoning Prevention Program

Percent for Louisville Metro, 2004 = 2.7 %

- Above Louisville Metro Percent
- Below Louisville Metro Percent



% of Children Screened Who Had Blood Lead Levels Greater than or Equal to 10 ug/dL.*



2004

***The CDC has defined a level of 10 ug/dL (micrograms per deciliter) as a Level of Concern in Children Under Age 6.**



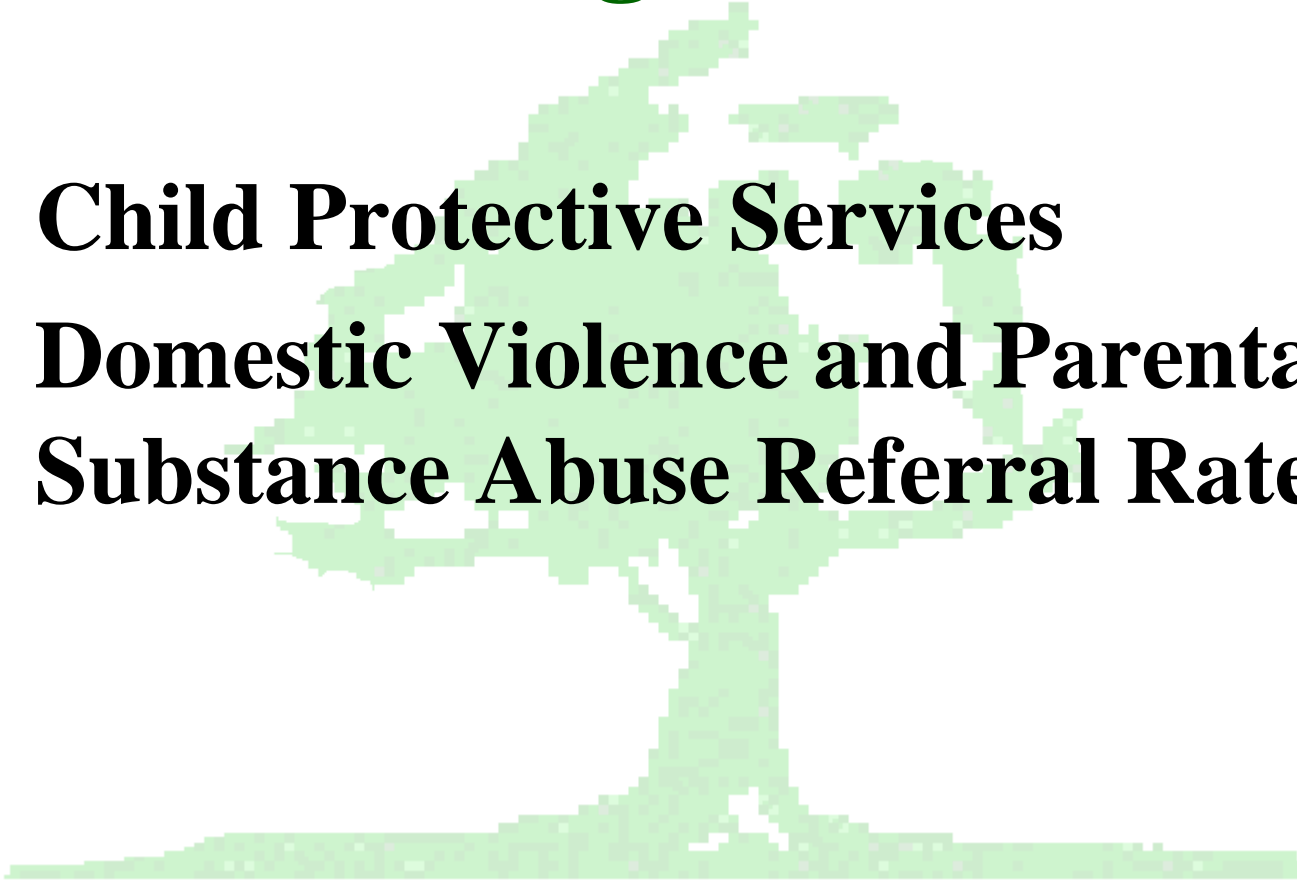
Data Provided by
Louisville Metro
Health Department



Violence Within Families

Defining the Issues

- **Child Protective Services**
- **Domestic Violence and Parental Substance Abuse Referral Rates**



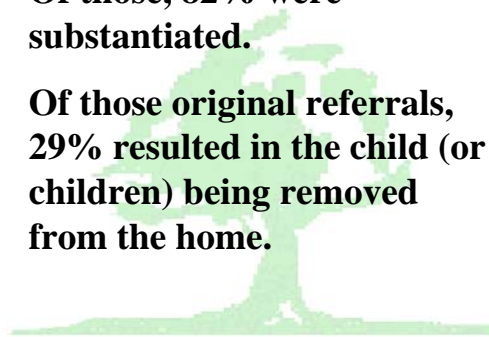
Child Protective Services

Number of Referrals

NP	2000	2001	2002	2003
Ujima	175	227	252	182
CR	273	262	303	327
SJ	362	405	348	372
SC	430	449	389	391
First	279	294	262	313
BOH	294	329	318	327
NW	453	367	407	362
810	549	554	584	694
Total	2815	2887	2861	2968

In 2003*, there were 2,968 referrals for investigation to Child Protective Services. Of those, 82% were substantiated.

Of those original referrals, 29% resulted in the child (or children) being removed from the home.



Number of Substantiations

NP	2000	2001	2002	2003
Ujima	147	178	193	146
CR	221	219	234	280
SJ	292	324	287	310
SC	341	378	309	332
First	233	240	197	270
BOH	226	248	237	275
NW	373	282	299	276
810	483	436	483	544
Total	2316	2305	2239	2433

Number of Removals

NP	2000	2001	2002	2003
Ujima	40	78	111	40
CR	53	50	82	84
SJ	56	76	84	84
SC	139	119	115	118
First	47	76	73	86
BOH	79	93	139	112
NW	106	116	121	126
810	133	127	148	191
Total	853	735	873	860

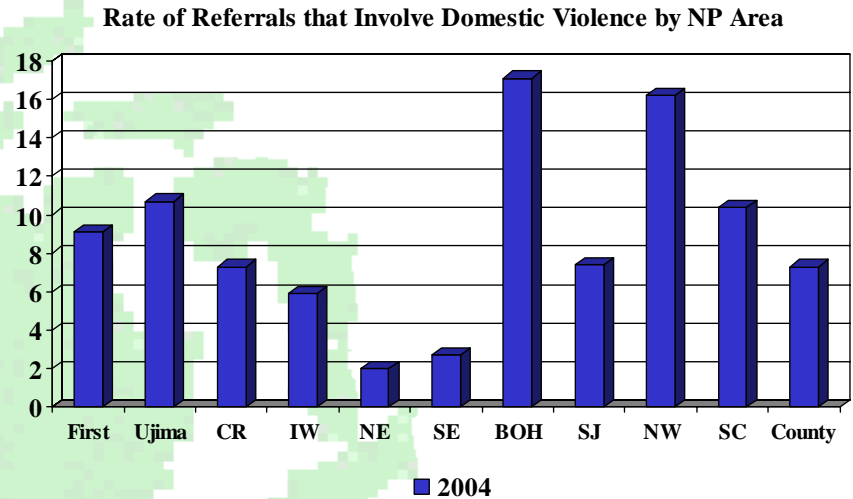
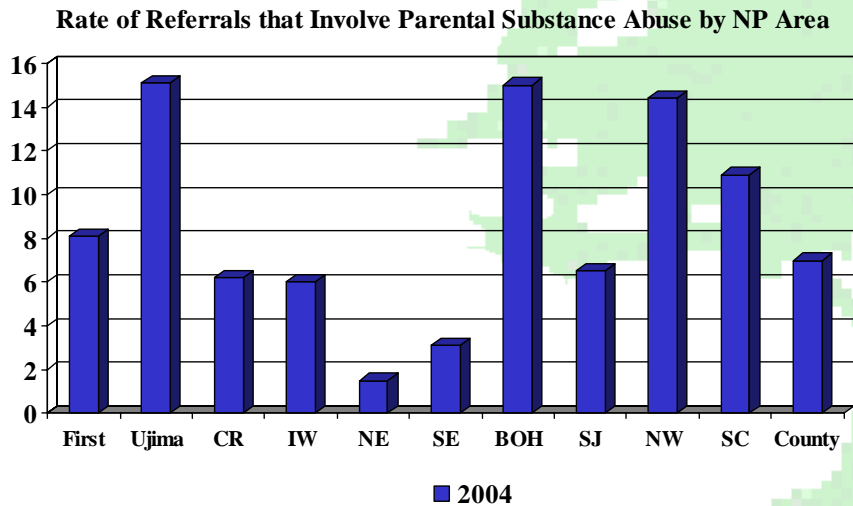
*2003 – Latest data available



Date Provided by Kentucky Cabinet for Health and Family Services



Domestic Violence and Parental Substance Abuse



Rates per 1000



IW (Inside the Waterson), NE and SE are planning divisions within 810 Barret Neighborhood Place.

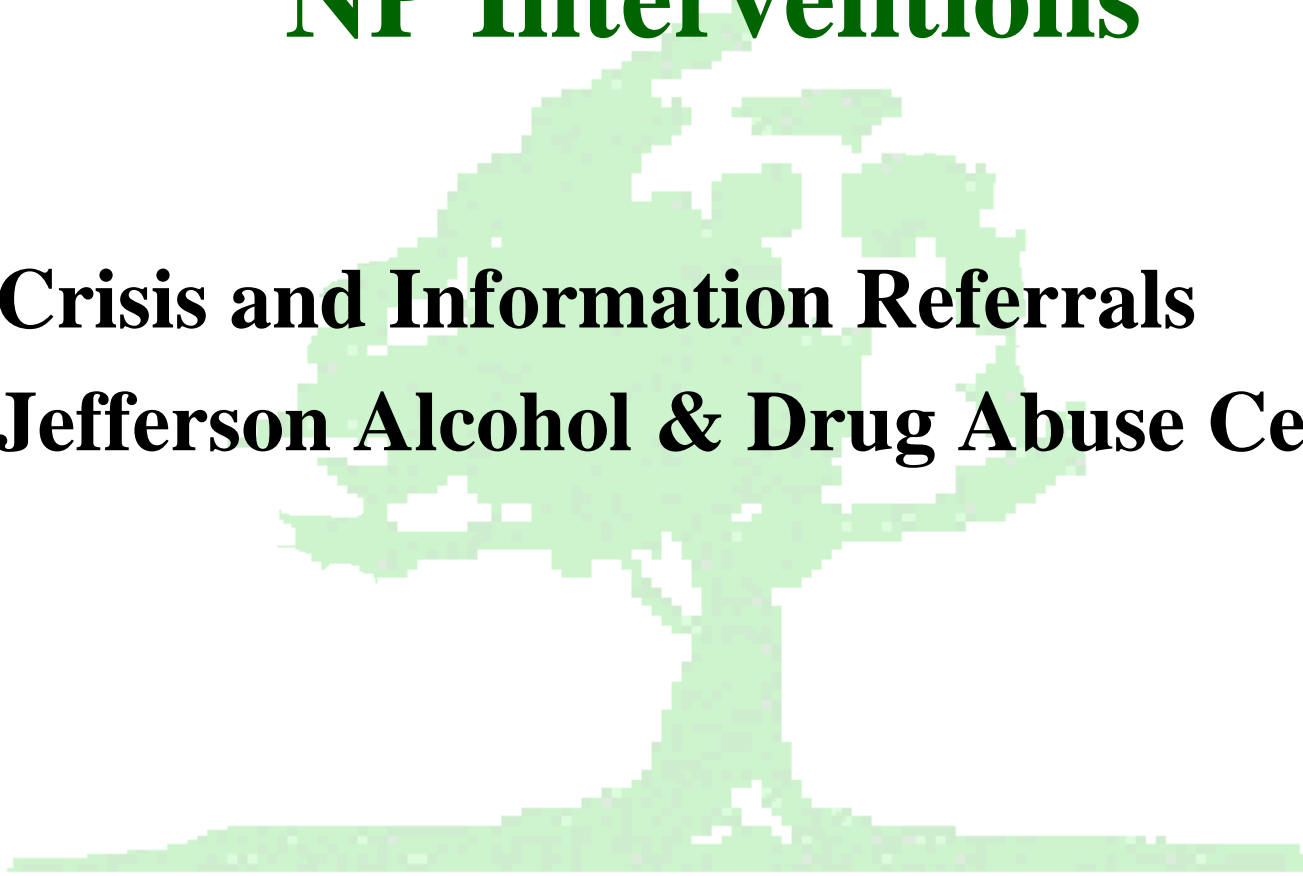
Date Provided by Kentucky Cabinet for Health and Family Services



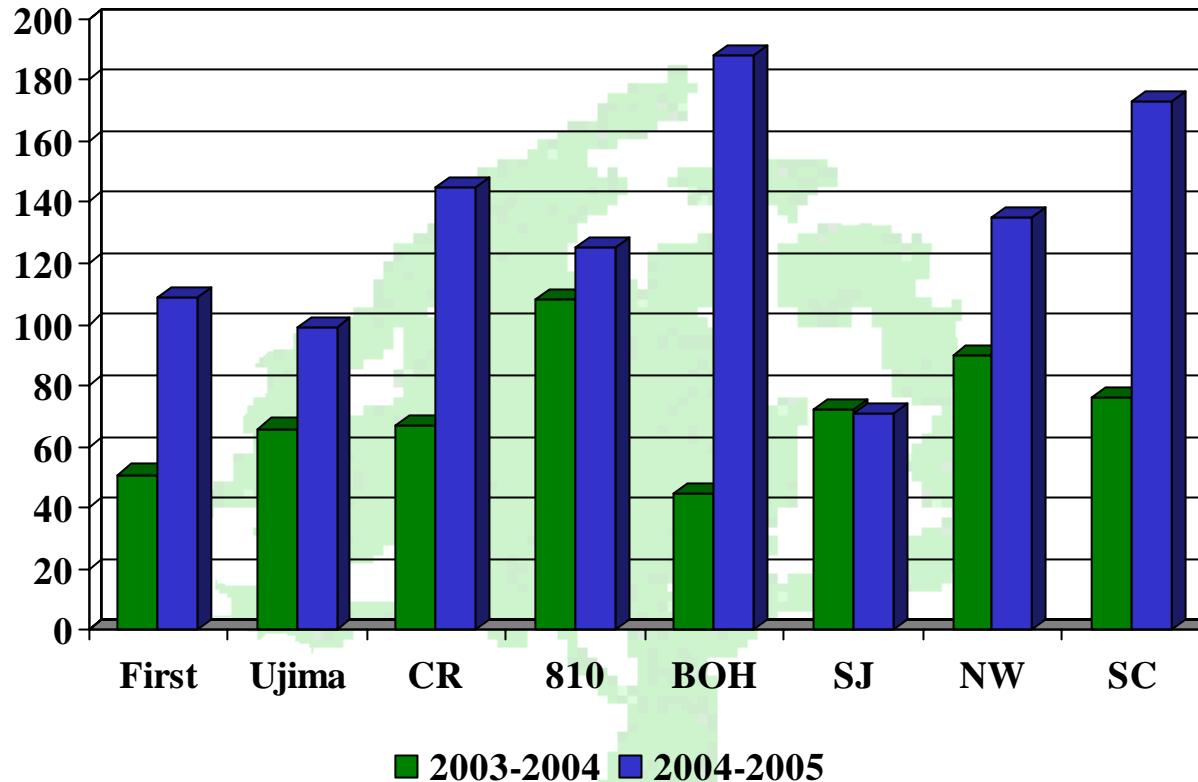
Violence Within Families

NP Interventions

- **Crisis and Information Referrals**
- **Jefferson Alcohol & Drug Abuse Center**



Crisis and Information Referrals



In 2003-2004, Seven Counties' Crisis and Information Center made 575 referrals to Neighborhood Place. In 2004-2005, that number rose by 81.7% to a total of 1045 referrals.

Data Provided by

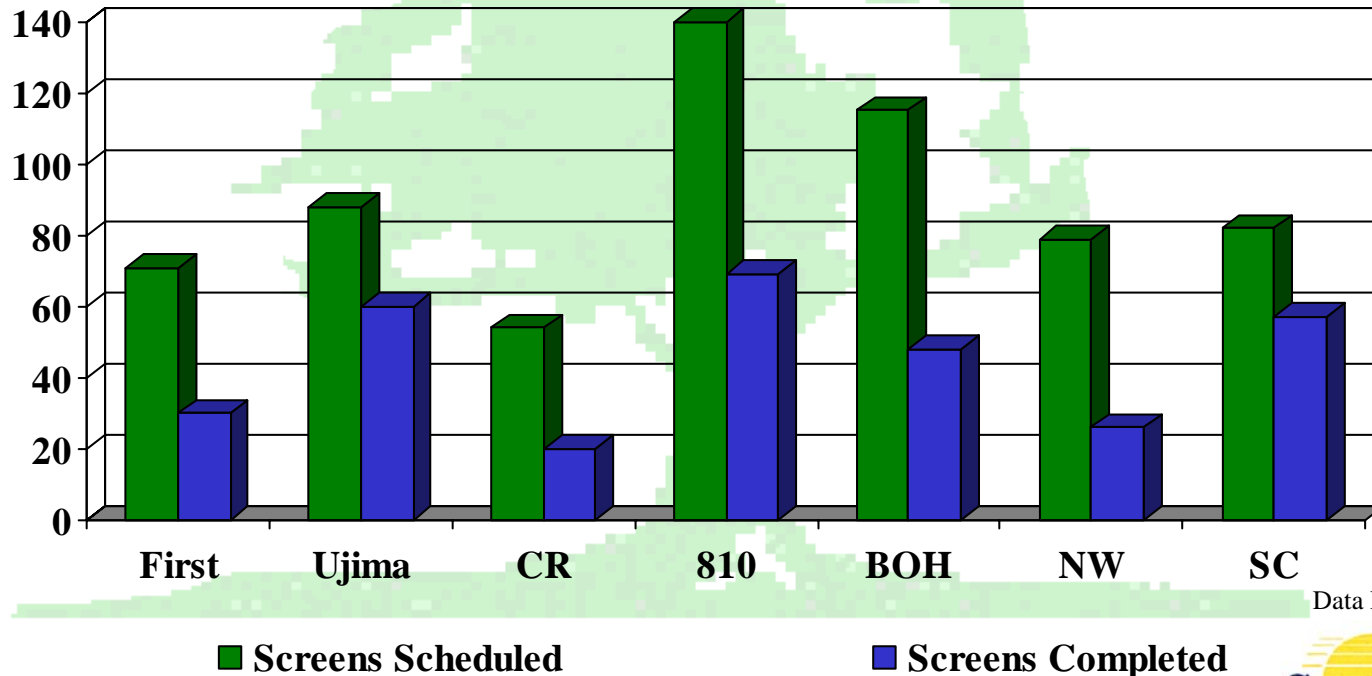


Jefferson Alcohol and Drug Abuse Center

Substance Abuse case management including screening/ assessments, treatment planning, referral and follow-up visits are provided at Neighborhood Place.

In 2004-2005, there were a total of 6,471 case management contacts made.

2004-2005 JADAC Services by NP Area



Data Provided by



Student Success

Defining the Issues

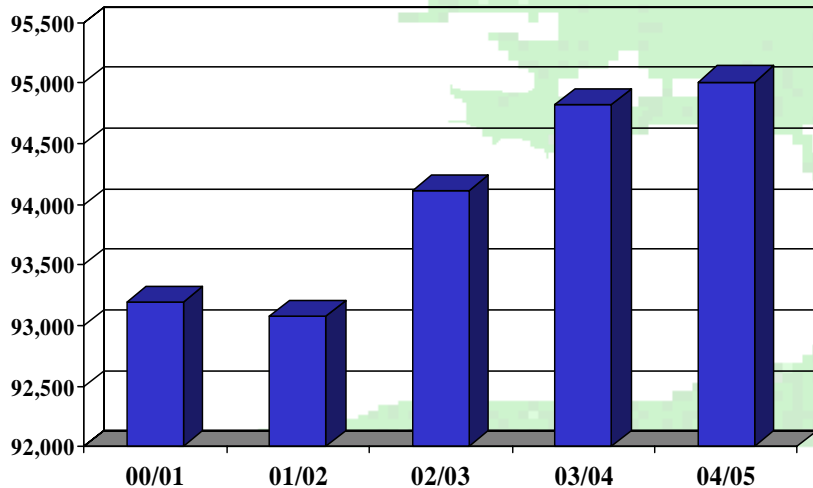
- **Student Enrollments**
- **Student Attendance**
- **Student Suspensions**
- **Students at Academic Risk**
- **Student Data**
- **English as a Second Language**



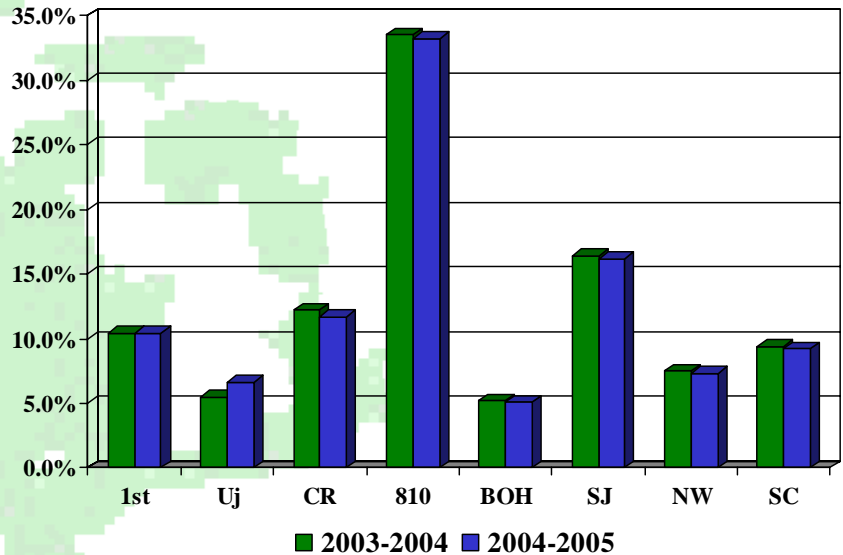
Student Enrollments

Total enrollment for Jefferson County Public Schools for School Year 2004-2005 was 95,009.
Includes ECH, K-12 and ECE Students

Trend Data for Enrollments



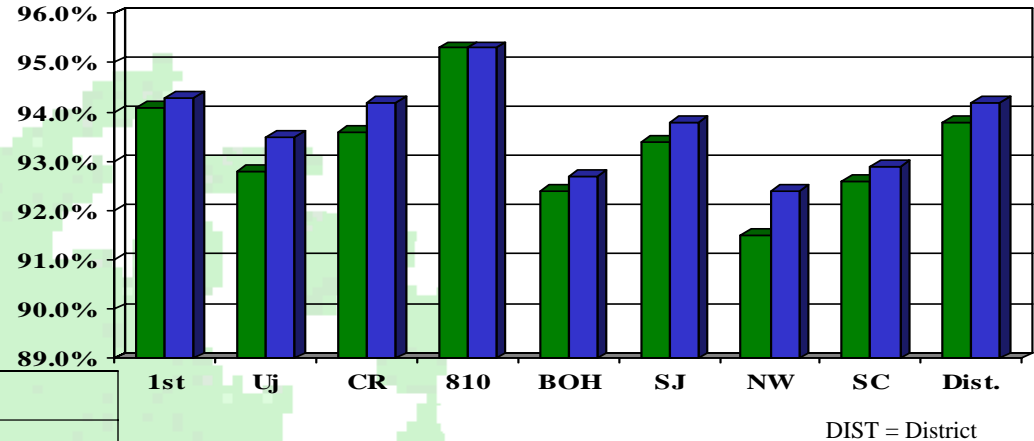
% of Student Enrollments by NP Area



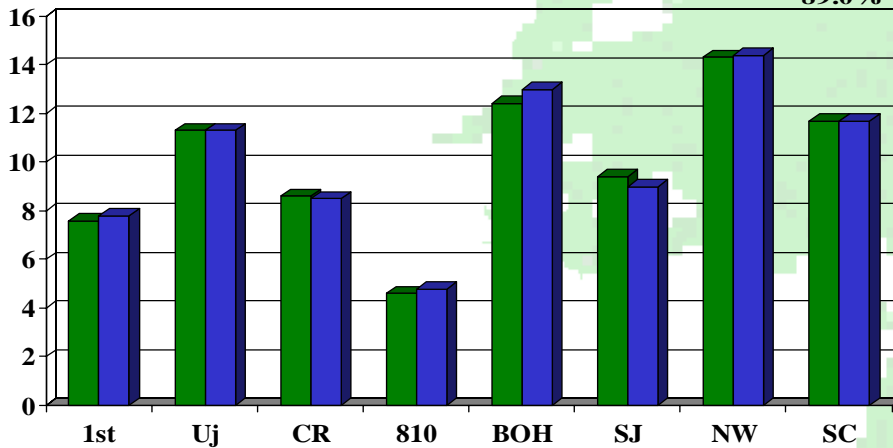
Student Attendance

For School Year 2004-2005, 37.5% of the NP Areas were at or above the overall District Student Attendance percentage of 94.2%. The 2004-2005 District percentage represents a slight increase over the previous year's 93.8%.

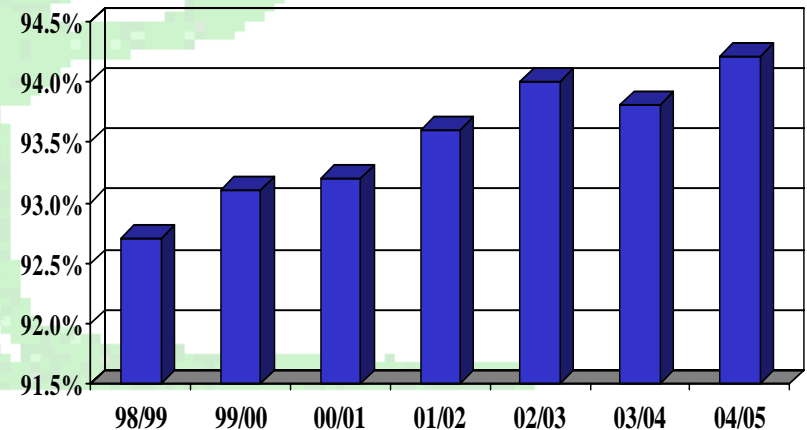
Attendance Percentage by NP Area



% of Truant Students* by Enrollment



District Attendance Percentages - Trend Data



*Students with absences greater than 25 days in the school year based upon enrollment by NP area (K-12 and ECE only).

N = 7,921 for 2003-2004; N = 7,491 for 2004-2005

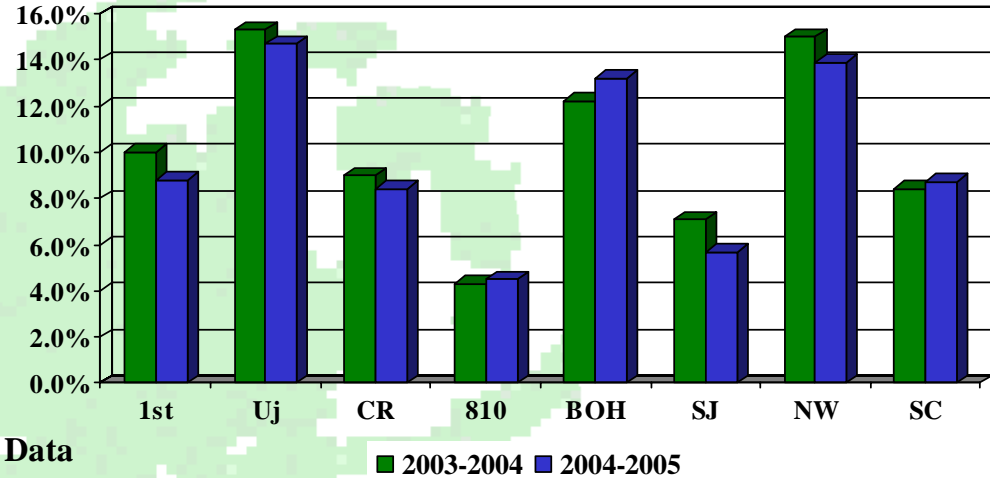
For both school years depicted, truant students represented 8.4% of Enrollment of K-12 & ECE only.



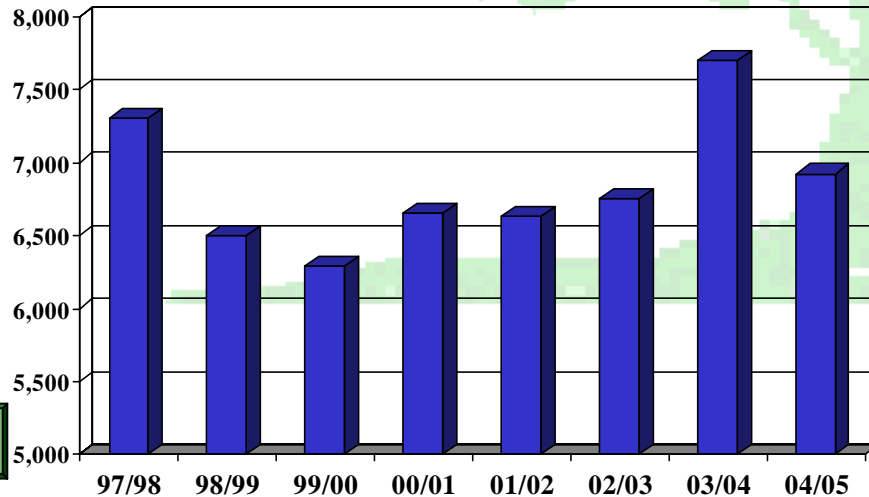
Student Suspensions

In School Year 03-04, JCPS Student Suspensions represented 8.1% of Enrollments; In School Year 04-05, that dropped to 7.7%.

% of Suspensions by NP Area Enrollment



Student Suspensions - Trend Data

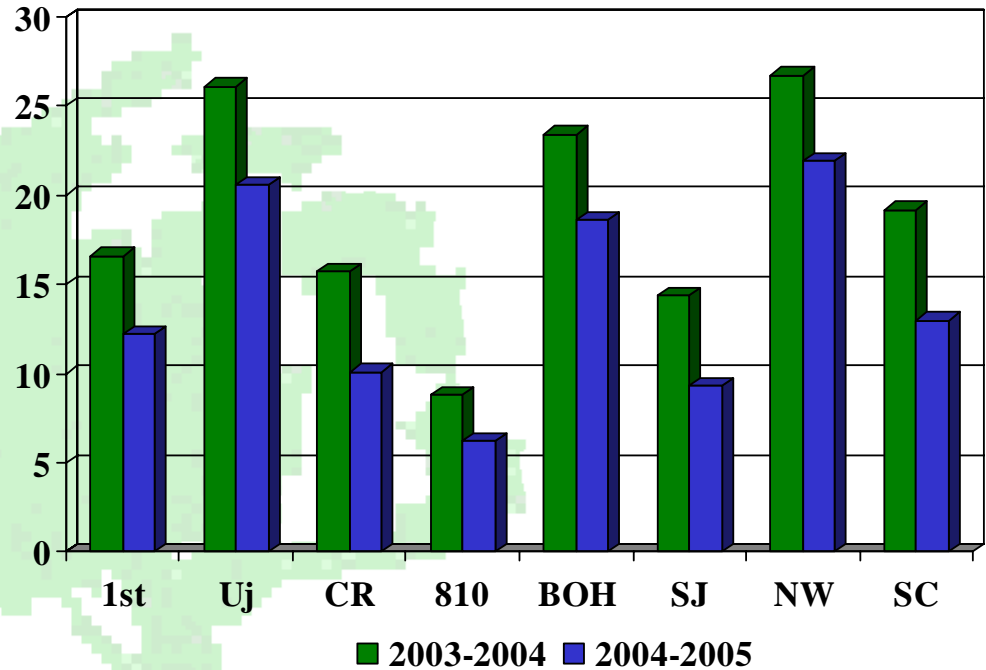


Includes K-12 and ECE Students Only



Students at Academic Risk

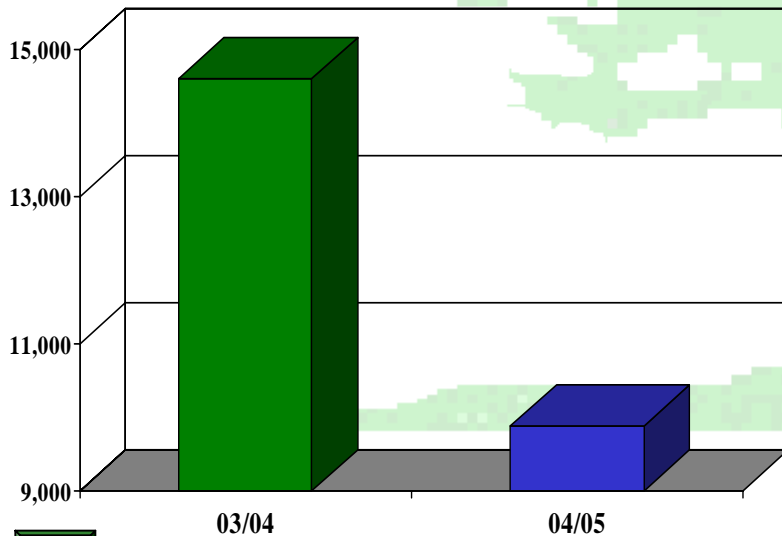
% of Students at Academic Risk by NP Area Enrollment



In School Year 03-04, Students at Academic Risk represented 15.4% of Enrollments; In School Year 04-05, that dropped to 11%.

Students who perform in the lowest third on their most recent standardized reading test can be considered at-risk for academic difficulties and warrant further review and/or support.

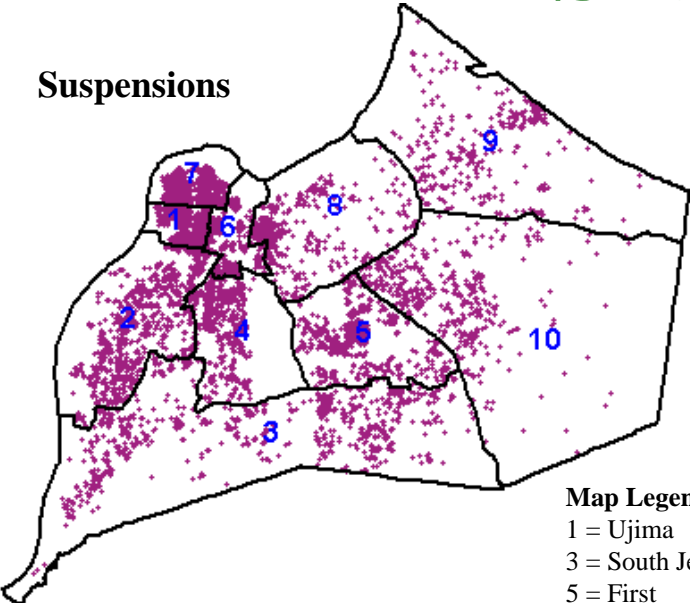
Total Number of Students at Academic Risk



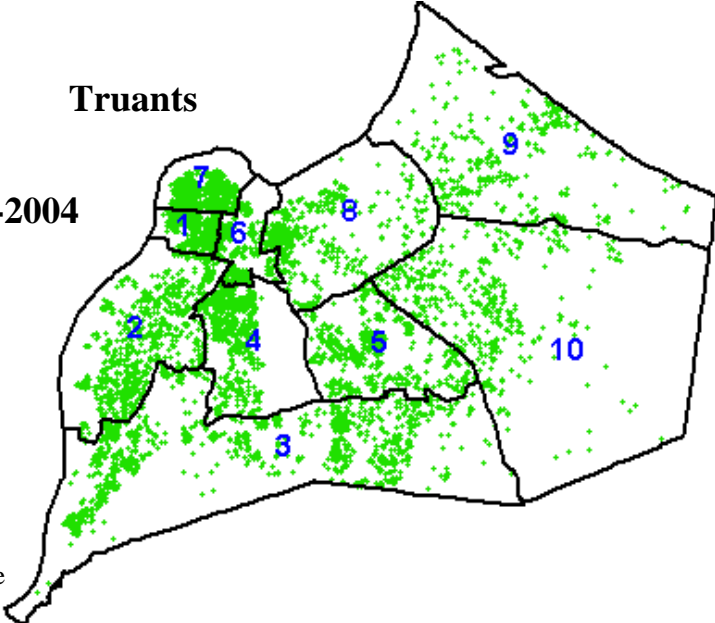
Includes K-12 and ECE Students Only

Student Data

Suspensions



Truants

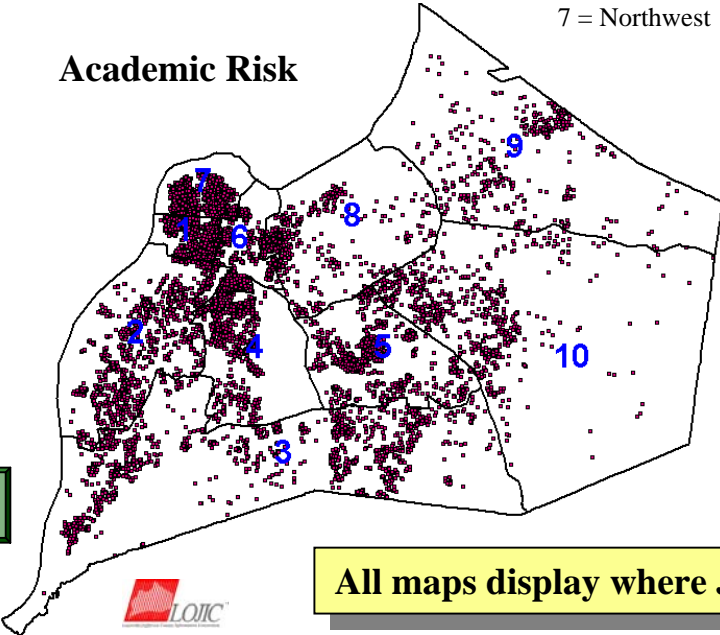


Map Data = 2003-2004

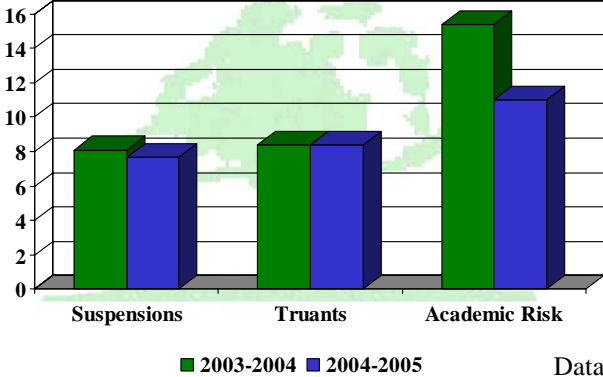
Map Legend

- 1 = Ujima
- 2 = Cane Run
- 3 = South Jefferson
- 4 = South Central
- 5 = First
- 6 = Bridges of Hope
- 7 = Northwest
- 8-10 = 810 Barret

Academic Risk



% of Enrollment by School Year



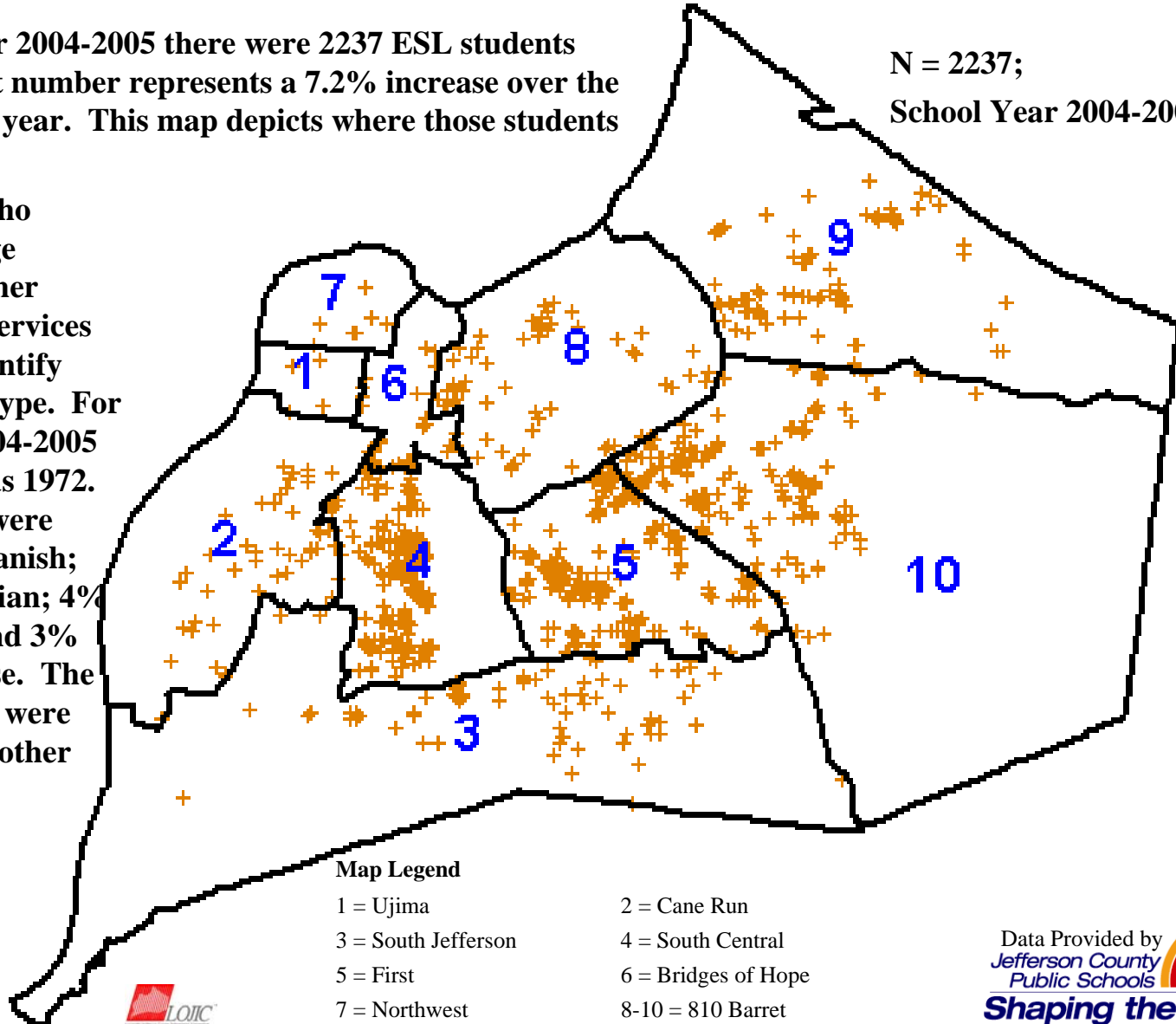
All maps display where JCPS students reside

English as a Second Language

For School Year 2004-2005 there were 2237 ESL students identified. That number represents a 7.2% increase over the previous school year. This map depicts where those students reside.

N = 2237;
School Year 2004-2005

ESL students who request language assistance or other school-related services are asked to identify their language type. For School Year 2004-2005 that number was 1972. Of those, 59% were identified as Spanish; 10% were Bosnian; 4% were Somali; and 3% were Vietnamese. The remaining 24% were identified as 50 other language types.



Student Success NP Interventions

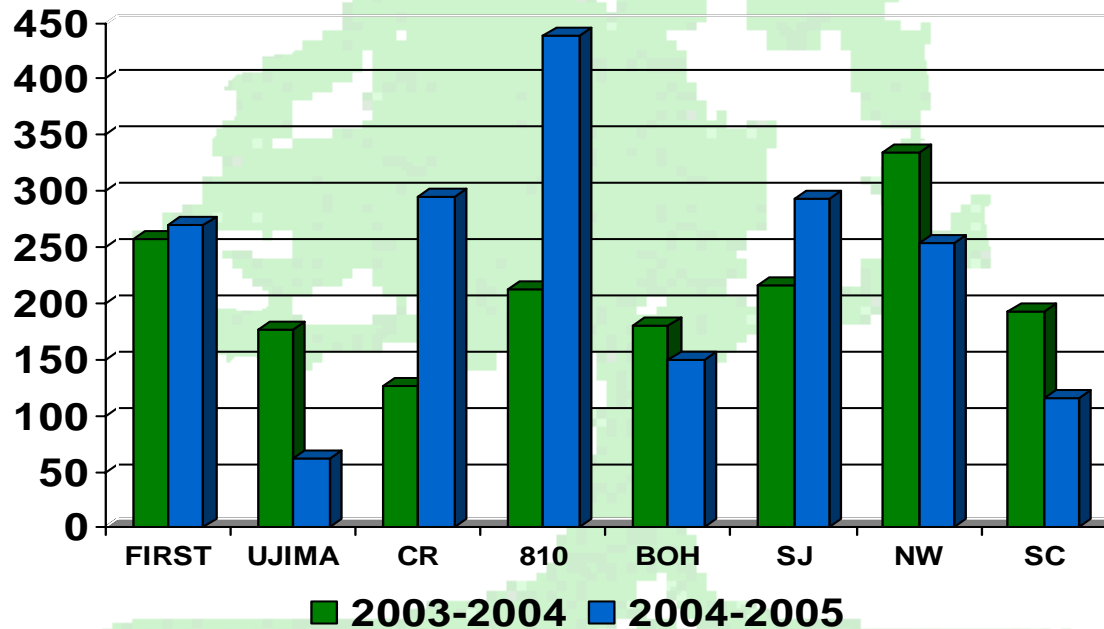
- **FRYSC (Family Resource and Youth Services Center) Referrals**
- **Youth-Support Activities**
- **Adolescent Early Intervention / Zero Tolerance**
- **Family Intervention Services**



FRYSC Referrals

Family Resource and Youth Service Centers (FRYSC) serve as the Neighborhood Place connection with the school system. FRYSC coordinators are charged with helping children and their families reduce the barriers to learning.

FRYSC Referrals To/From NP



N = 1696 for 2003-2004

N = 1878 for 2004-2005 representing a 10.7% increase in referrals

Youth-Support Activities

T.Y.P.E. (Teen Youth Program of Encouragement) - This program is designed to assist participating teens in understanding their uniqueness. By providing a safe, comfortable setting to build trusting relationships with a variety of mentoring adults, the program provides resiliency tools for girls and boys dealing with a variety of risk factors.

A number of prevention groups have been conducted for preteen and teenage youth to educate and support them in areas such as positive role modeling and behavior, decision making, healthy peer interactions and school transitions and adjustments.

For T.Y.P.E. there are 15 participants per site with an average of 75 – 80% weekly attendance.

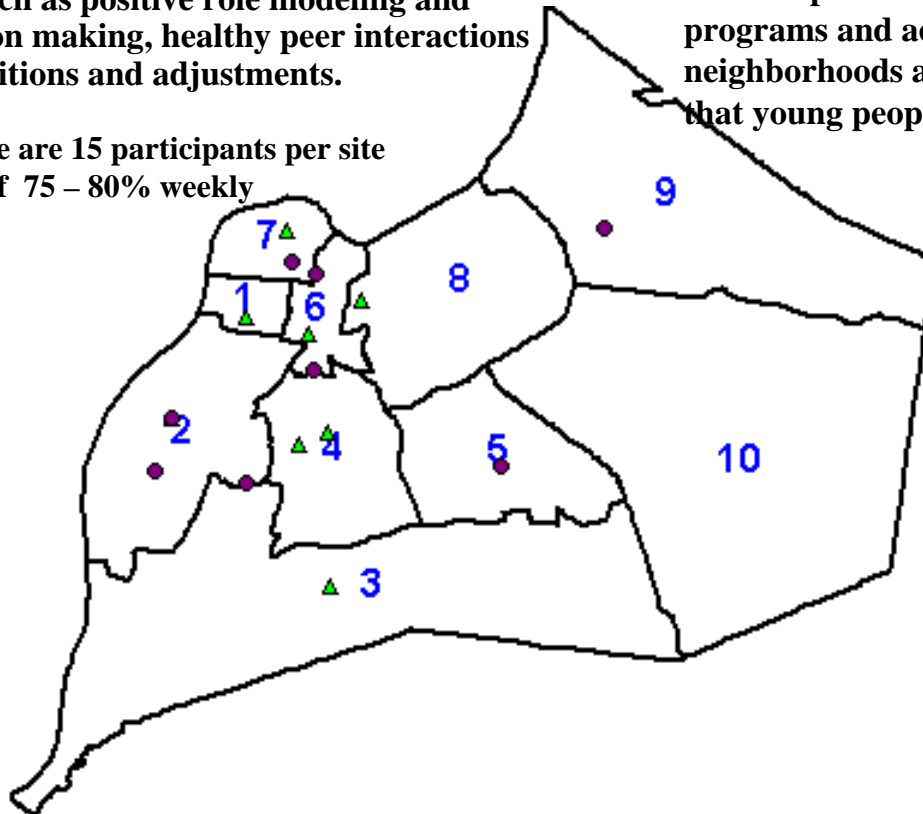
The Office of Youth Development is working in partnership with Neighborhood Place through their eight Neighborhood Youth Boards (NYB) in an effort to provide greater outreach and services to young people. This new partnership will enhance leadership and service among the community's youth through hands on activities, educational and learning experiences, building community service hours and learning to give back. NYB empowers teens ages 13 - 19 to plan and implement programs and activities to address the needs of their neighborhoods and to address specific issues/concerns that young people face today.

NYB Locations = **Green Triangle**

TYPE Locations = **Red Circle**

Map Legend

- | | |
|---------------------|---------------------|
| 1 = Ujima | 2 = Cane Run |
| 3 = South Jefferson | 4 = South Central |
| 5 = First | 6 = Bridges of Hope |
| 7 = Northwest | 8-10 = 810 Barret |



Information Provided
by Louisville Metro
Human Services

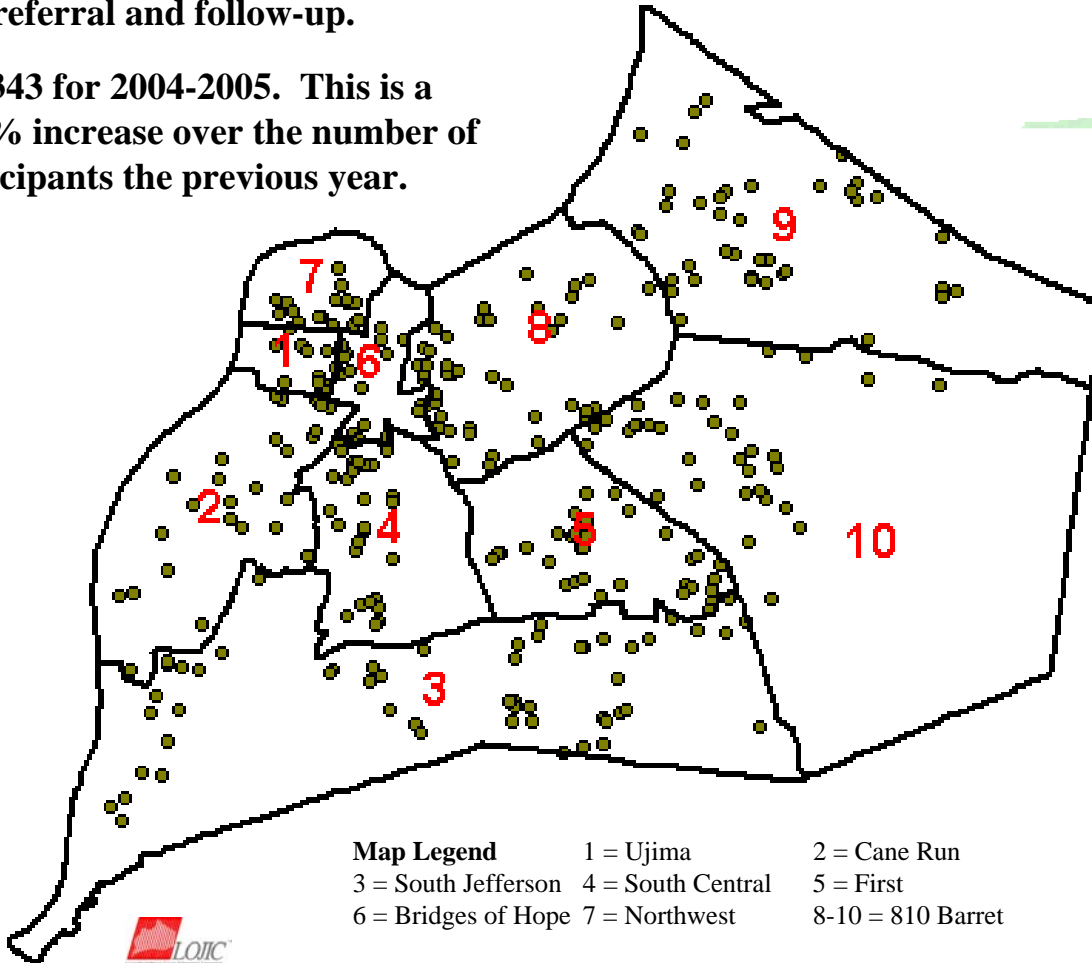
Adolescent Early Intervention/ Zero Tolerance

Seven Counties Services' Adolescent Early Intervention program targets youth aged 12-17 who are experiencing problems related to alcohol and other drug use. Services include adolescent and parent education, screening to determine level of use, referral and follow-up.

N = 343 for 2004-2005. This is a 17.1% increase over the number of participants the previous year.



The Zero Tolerance (ZT) program targets under 21 year olds. This program provides services to those who are first-time offenders charged with a ZT offense, driving with a blood alcohol content of .02-.08 and referred by traffic court.



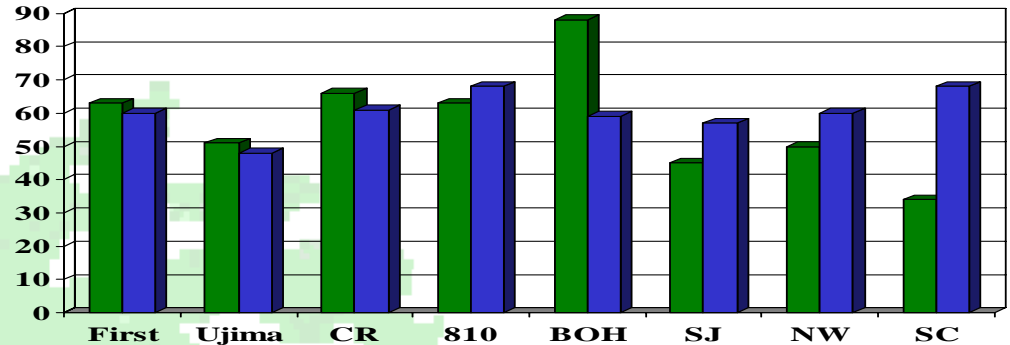
Data Provided by



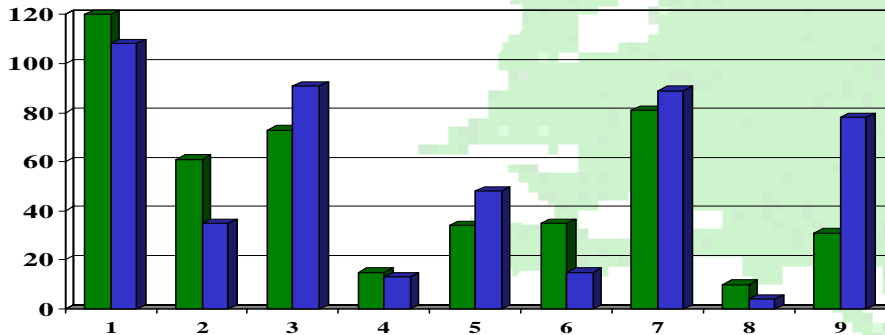
Family Intervention Services

Louisville Metro Human Services' Family Intervention Services provides case management services for families at risk. These families may be experiencing problems related to truancy, parent/child conflicts, homelessness, or other risk factors that are impacting the functions of the family.

Referrals by NP Site



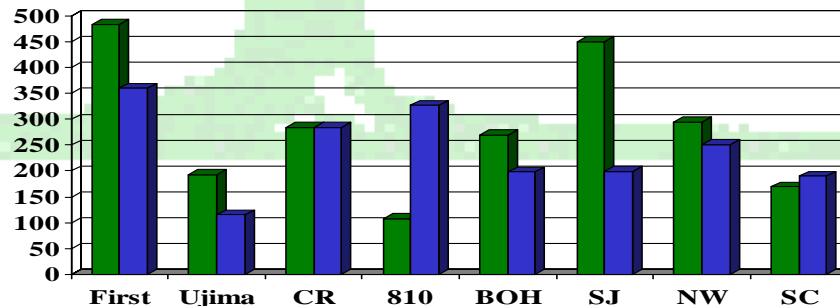
Referrals by Type



- 1. Truancy Court
- 2. FRYSC
- 3. Schools
- 4. Self-Assessment
- 5. Court Designated Worker
- 6. Homeless Assessment
- 7. Self
- 8. FIS Transfer
- 9. Other

■ 2003-2004 ■ 2004-2005

Home Visits Conducted



Data Provided by
Louisville Metro
Human Services



Neighborhood Place Partners and Outcomes/Trends Committee Members



- **Committee Chair - Tina Lentz**, Planning, Training and Research Manager - [Louisville Metro Human Services](#)
- **Bart Brown**, Epidemiologist - [Louisville Metro Health Department](#)
- **Ron Jackson**, Division Director - Family Services, **Louisville Metro Human Services**
- **Sarojini Kanotra**, Epidemiologist - **Louisville Metro Health Department**
- **Sheila Nelson**, Social Work Supervisor - **Louisville Metro Human Services**
- **Patricia Cummings**, Vice President – Community Services, [Seven Counties Services, Inc.](#)



Neighborhood Place Partners and Outcomes/Trends Committee Members



- **Bob Rodosky**, Executive Director - Accountability, Research and Planning, [Jefferson County Public Schools](#)
- **Mark McCafferty**, Coordinator, Systems Research – Accountability, Research and Planning, **Jefferson County Public Schools**
- **Lisa Sutton**, Procedures Development Coordinator, [Kentucky Cabinet for Health and Family Services](#)
- **Robyn Zapp**, Project Supervisor, [Community Partnership for Protecting Children](#)
- **George Holmes**, Administrator – [Northwest Neighborhood Place](#)

