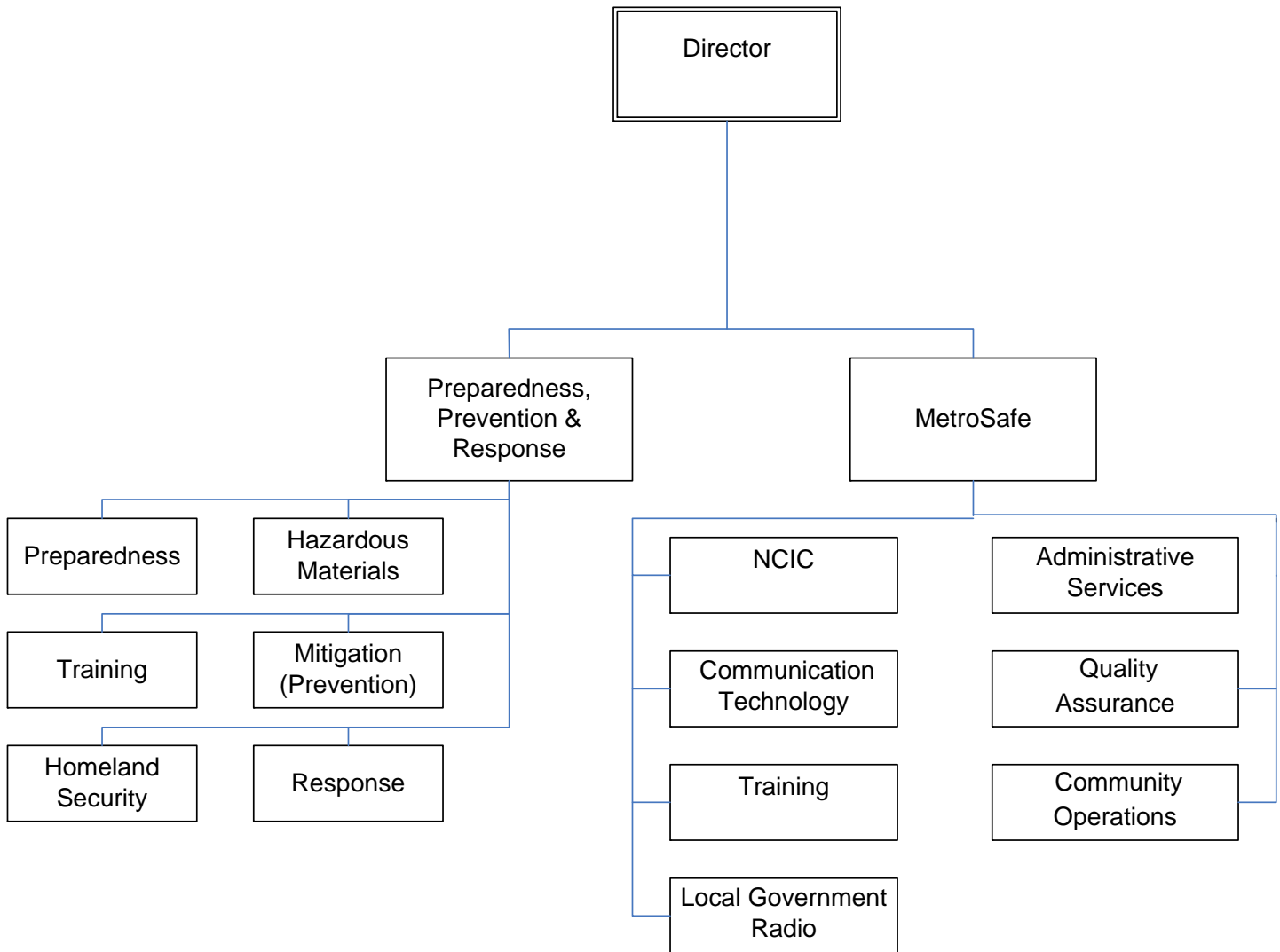




# Metro Emergency Management Agency/MetroSafe



## EMERGENCY MANAGEMENT AGENCY/METROSAFE

### Mission

To promote the safety of the community by responding to and minimizing the effects of natural or technological disasters and terrorist incidents through program areas of preparedness, mitigation (prevention), response, and recovery.

### Programs and Services

**Preparedness, Prevention, & Response:** To mitigate potential hazards and provide prompt and efficient response to emergencies and ensure Louisville Metro public safety assets are properly assigned by providing pre-disaster planning and coordination with local, state, and federal agencies; providing the appropriate training and education to employees; supporting the All-Hazards Mitigation Planning Advisory Committee; managing pilot programs and grants regarding emergency response; coordinating and managing the Floodplain Management Plan; and identifying and tracking the location, transport and storage of hazardous materials within the Louisville Metro area.

**Communications (Internal & 911):** To provide swift and appropriate response to emergencies and support First Responders by answering and routing all calls for service to the 911 system from the public; providing disaster response coordination; coordinating all requests for new addresses with the 911 Master Street Address Guide; implementing and managing the Computer Aided Dispatch mapping system; and maintaining the highest quality internal communications radio system.

# EMERGENCY MANAGEMENT AGENCY/METROSAFE

## Goals & Indicators

### Emergency Operations

- Participate in an all-hazard exercise program based on the National Incident Management System (NIMS) that involves responders from multiple disciplines and jurisdictions.
- Finalize Emergency Support Functions (ESF) and incorporate into Emergency Operations Plan.
- Continue development of programs within WebEOC® Crisis Management Software.
- Train personnel from appropriate agencies in ESF assignments and use of WebEOC® in emergency operations.

### Floodplain Management

- Continue work with FEMA to lower Community Rating System (CRS) Class Reduction for floodplain management from CRS 6 to CRS 5 resulting in premium reductions for property owners.

### Mitigation

- Review and implement 10 mitigation action items identified in All Hazard Mitigation Plan.
- Develop Debris Management Plan per FEMA guidelines.
- Continue to pursue federal funding for acquisition/demolition of repetitive loss properties through FEMA's Repetitive Flood Claims (RFC) grant program.
- Continue to refine and expand departmental webpage.
- Support Local Emergency Planning Committee (LEPC)/industry in review/submission of Tab Q-7 plans per State Emergency Response Commission (SERC) requirements.

### Outdoor Warning Sirens System

- Increase Outdoor Warning Siren Coverage to encompass an additional one percent of the population.
- Provide Planning and Zoning the necessary support to achieve mandatory incorporation of siren system in new residential and commercial developments.

### Metropolitan Medical Response System

- Continue development and expand capability/capacity.
- Assist local hospitals in refining operational procedures to increase decontamination capacity/capability.
- Test and deploy patient tracking hardware in the region.
- Assist the Healthcare Emergency response association (Region 6) in the creation/implementation of a full-scale Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNE) weapons exercise.
- Procure *Mark-I/Duodote* auto injectors for first responders in Louisville Metro; develop/disseminate plan to all recipients on the use and storage of the injectors.
- Develop plan for timely division/distribution of first responder pharmaceutical cache; test plan.

## EMERGENCY MANAGEMENT AGENCY/METROSAFE

### Goals & Indicators (continued)

#### Medical Reserve Corp

- Increase Medical Reserve Corp (MRC) membership by 10%.
- Incorporate *IS 700 (Introduction to NIMS)* into the Medical Reserve Corps training curriculum.
- Develop a handbook for MRC volunteers.
- Coordinate with the Louisville Metro Department of Public Health and Wellness to utilize MRC volunteers for public health initiatives.
- Establish a Medical Reserve Corps Advisory Board.

#### MetroSafe

- Develop and mature the combined communications center, and information exchange infrastructure to improve the safety of the citizens and first responders of Louisville Metro.
- Review and renew service level agreements with each discipline to promote interagency cooperation in public safety and public service joint projects and initiatives.
- Develop a quality assurance program to include objectives such as call-taking elements as well as call-taking processing time.
- Review training curriculum to ensure that we move towards staff development.
- Secure funding for all the programs needed for Phase III and Phase IV of MetroSafe, as indicated in MetroSafe Executive Summary, to include facility remediation.
- Procure MetroSafe's radio communication system infrastructure and subscriber units as outlined in MetroSafe Executive Summary Phase III and Phase IV.

**Emergency Management  
Agency/MetroSafe**

**Budget Summary**

|                                         | <b>Prior Year<br/>Actual<br/>2006-2007</b> | <b>Original<br/>Budget<br/>2007-2008</b> | <b>Revised<br/>Budget<br/>2007-2008</b> | <b>Mayor's<br/>Recommended<br/>2008-2009</b> | <b>Council<br/>Approved<br/>2008-2009</b> |
|-----------------------------------------|--------------------------------------------|------------------------------------------|-----------------------------------------|----------------------------------------------|-------------------------------------------|
| General Fund Appropriation              | 9,459,400                                  | 10,327,400                               | 10,307,000                              | 11,007,100                                   | 10,899,500                                |
| Agency Receipts                         | 4,918,600                                  | 5,107,600                                | 5,107,600                               | 5,182,000                                    | 5,114,900                                 |
| Federal Grants                          | 551,000                                    | 615,400                                  | 849,000                                 | 521,500                                      | 521,500                                   |
| State Grants                            | 200                                        | 0                                        | 0                                       | 0                                            | 0                                         |
| <b>Total Revenue:</b>                   | <b>14,929,200</b>                          | <b>16,050,400</b>                        | <b>16,263,600</b>                       | <b>16,710,600</b>                            | <b>16,535,900</b>                         |
| Personal Services                       | 10,776,800                                 | 10,732,900                               | 10,733,000                              | 11,413,100                                   | 11,238,400                                |
| Contractual Services                    | 3,453,200                                  | 4,225,200                                | 4,006,400                               | 4,477,800                                    | 4,477,800                                 |
| Supplies                                | 241,900                                    | 290,100                                  | 243,100                                 | 203,100                                      | 203,100                                   |
| Equipment/Capital Outlay                | 155,600                                    | 391,600                                  | 483,200                                 | 261,900                                      | 261,900                                   |
| Interdepartment Charges                 | 301,700                                    | 355,300                                  | 355,300                                 | 354,700                                      | 354,700                                   |
| Restricted & Other Proj Exp             | 0                                          | 55,300                                   | 442,600                                 | 0                                            | 0                                         |
| <b>Total Expenditure:</b>               | <b>14,929,200</b>                          | <b>16,050,400</b>                        | <b>16,263,600</b>                       | <b>16,710,600</b>                            | <b>16,535,900</b>                         |
| <b>Expenditures By Activity</b>         |                                            |                                          |                                         |                                              |                                           |
| Preparedness, Prevention, &<br>Response | 1,122,600                                  | 1,384,900                                | 1,598,100                               | 1,258,700                                    | 1,246,700                                 |
| Communications (Internal & 911)         | 13,806,600                                 | 14,665,500                               | 14,665,500                              | 15,451,900                                   | 15,289,200                                |
| <b>Total Expenditure:</b>               | <b>14,929,200</b>                          | <b>16,050,400</b>                        | <b>16,263,600</b>                       | <b>16,710,600</b>                            | <b>16,535,900</b>                         |

| <b>Emergency Management Agency/MetroSafe</b>          | <b>Position<br/>Detail</b>            |                                    |
|-------------------------------------------------------|---------------------------------------|------------------------------------|
|                                                       | Mayor's<br>Recommended<br>FY2008-2009 | Council<br>Approved<br>FY2008-2009 |
| <b>Position Allocation (in Full-time Equivalents)</b> |                                       |                                    |
| <b>Full-time</b>                                      | <b>190</b>                            | <b>190</b>                         |
| <b>Permanent Part-time</b>                            | <b>3</b>                              | <b>3</b>                           |
| <b>Seasonal/Other</b>                                 | <b>0</b>                              | <b>0</b>                           |
| <b>Total Positions</b>                                | <b>193</b>                            | <b>193</b>                         |

**Position Title**

|                                           |    |    |
|-------------------------------------------|----|----|
| Administrative Assistant                  | 3  | 3  |
| Administrative Coordinator                | 1  | 1  |
| Administrative Specialist                 | 2  | 2  |
| Assistant Director                        | 2  | 2  |
| Business Manager II                       | 1  | 1  |
| Communication Specialist I                | 45 | 45 |
| Communication Specialist II               | 71 | 71 |
| Communications Technician I               | 6  | 6  |
| Director                                  | 1  | 1  |
| Emergency Communications Coordinator      | 1  | 1  |
| Emergency Services Coordinator            | 3  | 3  |
| Geographic Information Systems Specialist | 5  | 5  |
| Geographic Information Systems Supervisor | 1  | 1  |
| Information Process Technician            | 9  | 9  |
| Information Systems Supervisor            | 1  | 1  |
| Management Assistant                      | 2  | 2  |
| Quality Assurance Coordinator             | 2  | 2  |
| Radio Syst Elec Supervisor I              | 1  | 1  |
| Radio Syst Elec Supervisor II             | 1  | 1  |
| Radio Technician I                        | 10 | 10 |
| Radio Technician II                       | 6  | 6  |
| Telecom Supervisor I                      | 15 | 15 |
| Telecom Supervisor II                     | 2  | 2  |
| Telecom Training Specialist               | 2  | 2  |