

Dear Contractor;

We would like to announce that obtaining permits online have now become easier and cheaper! Under our old system a \$3.00 service charge was added to each permit issued and users were required to start over for every application. Now you can obtain multiple permits with only one \$3.00 service fee for the transaction. In the past if you obtained 10 permits online it would cost \$30.00 in service fees, with our updated system it will only cost you \$3.00.

The only difference current users will see is when you get to the screen that asks if you're ready to pay, there will be a new link that will say "Enter Another Permit". You then go through the process entering the information for the additional permit. Once you hit the Pay button you will see each permit entered and their related fee, plus the total of all applications entered and the \$3.00 service fee. Then to complete the process you will select which applications to process and click the pay button and the fee will be process as usual.

If you're not a current user of our online permit system, we hope this new update will encourage you to setup an account and try our system, so you can obtain permits at anytime without leaving your office. For additional information on setting up an online account go to <http://www.louisvilleky.gov/ipl/development/ePermitting.htm>.

Please contact me at 574-1347 if you have any questions or need additional information.

Shonda Barlow
Customer Service Supervisor