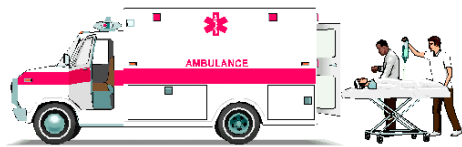


During an Emergency it is difficult to stay calm. Having a Language barrier only makes a stressful situation even more stressful and may delay the help that is needed.

A few simple Tips may make it easier for help to respond to your Emergency.

- Remain calm
- Speak clearly and slowly
- Follow instructions from Emergency Operators



## Knowing How to Use 911 During an Emergency

Quick response to an emergency is difficult if correct information is not provided immediately.

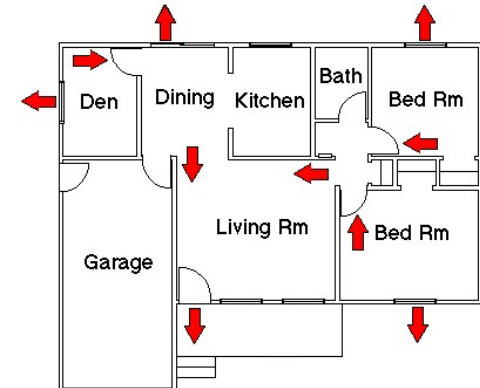
When using 911 to request emergency assistance the following information is very important

- Type of Emergency
  - Fire
  - Police
  - Medical
- Location of Emergency
  - Street Address/Apt. #
  - Building Name
  - Street Intersection

## E.D.I.T.H.

### Exit Drills in the Home

- ❖ Plan and Practice your escape plan
- ❖ Draw a diagram of your home
- ❖ Discuss the best escape routes with all family members
- ❖ Know how to open doors and windows in the home.
- ❖ Test doors before opening, if door is hot go to the closest window
- ❖ Stay low to the floor when escaping from smoke
- ❖ Close doors behind you as you escape
- ❖ Call 911 from a neighbors home
- ❖ Instruct all family members how to phone 911
- ❖ Designate a meeting location outside
- ❖ Never re-enter the building



## *Smoke Detectors Save Lives*

- Locate Smoke detectors on each level of your home.
- Locate detectors near the sleeping areas.
- Test smoke detectors monthly.
- Replace Smoke detectors over ten years old
- Replace batteries as recommended



## Fire Safety Tips

- Install and maintain smoke detectors in your home.
- Never leave food cooking unattended on your stove.
- Keep matches and lighters out of the reach of children.
- Never use candles near combustibles or leave them unattended.
- Never store gasoline or other flammable liquids inside your home.
- Never place clothing or other combustibles on or near any heating equipment.
- Plan and Practice Emergency Escape plans with all family members.



## Overcoming Language Barriers During an Emergency



## Keeping Your Family Safe



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