



LIHEAP 2021 CRISIS



“CRISIS” COMPONENT ELIGIBILITY

- Jefferson County residents within **150% of the 2020-21 Income Guidelines**
—AND—
- Received a disconnect notice from LG&E, **or**
- Received a current bill with a past due amount, **or**
- Have a current payment plan with LG&E due to a past-due balance, **or**
- Received an **eviction notice** if utilities are included in the rent, **or**
- Are within 10 days of running out of pre-paid electric service, **or**
- Are within 4 days of running out of bulk fuel.

Jan. 4th - Mar. 31st*
*Or until funding is depleted.

| Income Guidelines 2020-21 LIHEAP 150% | |
|--|------------------------------|
| Persons In Household | Maximum Gross Monthly Income |
| 1 | \$1,595.00 |
| 2 | \$2,155.00 |
| 3 | \$2,715.00 |
| 4 | \$3,275.00 |
| 5 | \$3,835.00 |
| 6 | \$4,395.00 |
| 7 | \$4,955.00 |
| 8 | \$5,515.00 |
| Each addl' person | Add \$560.00 |

REQUIRED DOCUMENTATION

- ◆ Proof of **all household income** for the **prior month** (Ex. Food Stamp award letter, Social Security Award Letter, pay stubs, etc. or other proof of \$0 income). **Note:** Zero Income forms are available at the LIHEAP “Drop Box” locations or online at www.louisvilleky.gov/LIHEAP
- ◆ **Social Security Card(s)** (or official documentation with Social Security Numbers) or **Permanent Residence card** (Green Card) for **each member of the household**; and
- ◆ Your **most current electric bill**, **OR statement from your landlord** if electric expenses are included in your rent (**eviction or past due notice required**).

Scheduling an Appointment:

1) Call 502-991-8391 or 2) go online at louisvilleky.cascheduler.com

At this time, all LIHEAP offices are closed to foot traffic. Clients will be served remotely through “Drop Boxes”.

- After **scheduling an appointment**, drop off all required documentation in a secure drop box **on the day of your appointment**, anytime from 8 a.m. to 12 p.m.; or 1 p.m. to 4:30 p.m. **Please submit copies**, if possible.
- Fill out the **Family Profile Forms** and the **Remote Processing Forms** that are provided at the drop box or found online at www.louisvilleky.gov/LIHEAP. Place the forms and your documentation in an envelope and drop into the secure drop box at the site you selected when making your appointment (listed below). Please label the envelope “LIHEAP”. **You will not need to wait at the site, a LIHEAP staff member will call you to process your application.**
- You will be contacted within 72 hours (3 business days) of your appointment time. If you have dropped off original documents, the workers will make arrangements to return any original documents.
- **For a full list of required documentation**, LIHEAP eligibility & other instructions, visit louisvilleky.gov/LIHEAP.
- Residents may call Metro311 at 311 or 574-5000, or visit www.louisvilleky.cascheduler.com for more information.

DROP BOX LOCATIONS

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|---|---|--|
| ◆ Bridges of Hope Neighborhood Place 1411 Algonquin Pkwy., 40210 | ◆ Newburg Community Center 4810 Exeter Ave., 40218 | ◆ Nia Center (*Dropbox on 1st Floor) 2900 W Broadway, 40211 |
| ◆ South Central Neighborhood Place 4255 Hazelwood Ave., 40215 | ◆ Cane Run Neighborhood Place 3410 Lees Ln, 40216 | ◆ Ujima Neighborhood Place 3610 Bohne Ave., 40211 |
| | ◆ East End Drop Box (ONLY) 2927 Goose Creek Rd Suite 101., 40241 | |